Route Deviation Option Checklist

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Option 1: Fixed Route with Separate ADA Complementary Paratransit

___ Fixed route service does not deviate
___ Separate ADA complementary paratransit is provided

Option 2: Route Deviation that is General Public Demand Responsive

___ Deviates for the general public, which includes people with and without disabilities
___ Publicly advertised as a route deviation service

Option 3: ADA Complementary Paratransit Provided on the Same Vehicle as the Fixed Route Service

___ Deviates only for those who are ADA paratransit eligible
___ Eligibility process in place (49 CFR 37.123–37.125)
___ Paratransit service criteria requirements are met
___ Service area is minimum ¾ of a mile off the fixed route (49 CFR 37.131(a))
___ Response time is appropriate (i.e., paratransit trips are scheduled on a next-day basis, at a minimum, or real time; and pickup times are negotiated with the rider within the one-hour window) (49 CFR 37.131(b))
___ Fares to deviate are no more than twice the full fixed route fare (49 CFR 37.131(c))
___ No restrictions are placed on trip purpose (49 CFR 37.131(d))
___ Paratransit is available during same hours and days as fixed route (49 CFR 37.131(e))
___ Origin-to-destination service is provided (49 CFR 37.129(a))
___ Base curb-to-curb service with door-to-door assistance as needed
___ Base door-to-door service
___ Procedures in place to ensure that the paratransit service operates free from capacity constraints (e.g., trip denials, untimely pickups) (49 CFR 37.131(f))