

California Department of Transportation  
Division of Engineering Services  
Attn: Snail Licensing  
Geotechnical Services, MS 5  
5900 Folsom Blvd. CA 95819  
email: [Snail@dot.ca.gov](mailto:Snail@dot.ca.gov)

### **Instruction to Purchase Snail Software License**

Snail license can only be purchase using credit card over the phone.

To purchase the license, please call Caltrans Cashiering at (916) 227-9179 and provide:

- The reason for payment: Purchase Snail software license
- Number of Licenses: Total number of Licenses you want to purchase
- Amount of Payment: Number of licenses × \$600

To replace lost license security dongle, please call Caltrans Cashiering at (916) 227-9179 and provide:

- The reason for payment: Replace lost Snail software license security dongle
- Number of Licenses: Total number of dongles you have lost and need to replace
- Amount of Payment: Number of licenses × \$200

**Note:** We will deactivate the software security dongle that you have lost.

Once you received the receipt from Caltrans Cashiering, please email

- Receipt of the payment, and
- Completed Order Form

to [Snail@dot.ca.gov](mailto:Snail@dot.ca.gov).

We will ship the license security dongle within three days upon receiving the above documents.