



California Department of Transportation

# AMERICANS WITH DISABILITIES ACT (ADA) PROGRAM ANNUAL REPORT



FY 2015-16



# ADA Program Annual Report

**FISCAL YEAR 2015 - 2016**

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# ADA Program Annual Report

FISCAL YEAR 2015 -2016

## EXECUTIVE SUMMARY

In August 2006, a class action lawsuit was filed against the California Department of Transportation (Caltrans), claiming violations of both federal and State laws, principally concerning statutory provisions contained in the Americans With Disabilities Act (ADA). In June 2010, a lawsuit settlement agreement was entered into by all parties.

The settlement agreement required Caltrans to complete a report each year until the end of the compliance period, providing sufficient information to allow the plaintiffs' attorneys to evaluate whether Caltrans is compliant with the terms of Exhibit 2 of the settlement agreement.

The *Caltrans Americans with Disabilities Act (ADA) Program Annual Report, Fiscal Year 2015-16* is the sixth annual report and includes information for the period from July 1, 2015, to June 30, 2016.

The information for fiscal year 2015-16 is summarized for the ten elements listed below:

### 1. Program access improvements funded by the annual commitment

Ten (10) Caltrans ADA program access improvement projects and seven capital preventative maintenance (CAPM) projects provided the following access improvements: 320 curb ramps and 10,530 linear feet (2 miles) of sidewalk. The total cost for all projects was \$36,799,920, which counts towards the \$35 million annual commitment for this fiscal year.

### 2. Annual commitment expenditures

The total annual commitment expenditures for the fiscal year were \$39,786,892, exceeding the \$35 million annual commitment for this fiscal year. Please see Table 3 for more detail. To date, Caltrans has expended \$123.3 million towards the commitment of \$160 million.

### 3. Summary of access improvements not funded by the annual commitment

Caltrans delivered an additional 565 curb ramps, 67,486 linear feet (12.8 miles) of sidewalk, and 474 accessible pedestrian signals (APSS) in projects not funded by the annual commitment, at an estimated cost of \$10 million.

### 4. Summary of other pedestrian facilities and park and ride facilities newly constructed or altered during the fiscal year

Caltrans constructed 51 APSS as part of ADA program access improvement projects. Statewide ADA improvements for this fiscal year totaled approximately \$49.8 million.

## 5. Summary of training and monitoring efforts regarding temporary pedestrian access routes (TPARs)

Caltrans has developed on-line training for personnel responsible for the development, approval, and implementation of temporary pedestrian access routes (TPARs) through construction work zones. From 2011 through June 30, 2016, 1,629 Caltrans employees completed TPARs training. For more detail, please see page 6.

Projects with temporary pedestrian access routes were provided to the access consultant for monitoring, and reviews were performed on three projects.

## 6. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (CT DIB 82-05)

No changes were made in FY 2015-16 to Caltrans Design Information Bulletin (DIB) 82-05, “Pedestrian Accessibility Guidelines for Highway Projects.”

## 7. Program access improvements planned for the next fiscal year

Five (5) ADA program access improvement projects are expected to complete construction in FY 2016-17 at an estimated total cost of \$30 million. Additional expenditures will include CAPM and consultant costs to meet the \$35 annual commitment.

## 8. Estimated dollar amount of funding to be allocated to program access improvements planned for future fiscal years

Caltrans plans to be ahead of the annual commitment by the end of FY 2018-19. Please see Table 5 for the current plan for future fiscal year expenditures.

## 9. Summary of access requests received by Caltrans

Caltrans received 102 access requests, which are also known as complaints or grievances, between July 1, 2015, and June 30, 2016. Fifty-seven (57) of the 102 access requests were determined to be Caltrans responsibility and all 57 are being addressed. The status is:

- 19 – Developing proposed resolution
- 15 – Implementing proposed resolution
- 23 – Closed (the access barrier was removed)
- 57 – Total number of access requests under Caltrans jurisdiction

## 10. Status of access request resolution

Of the 102 access requests received in FY 2015-16, fifty-seven (57) access requests are being addressed by Caltrans, twenty-two (22) access requests were forwarded to the responsible local agency, five access requests were forwarded to private entities, and eighteen (18) access requests were closed. More details on the status of access request resolutions may be found in Appendix B.

## ADA ANNUAL REPORT ELEMENTS

### 1. Program Access Improvements Funded by the Annual Commitment

Ten (10) Caltrans ADA program access improvement projects and seven CAPM projects provided the following access improvements: 320 curb ramps and 10,530 linear feet (2 miles) of sidewalk. The total cost for all projects was \$36,799,920, which counts towards the \$35 million annual commitment for this fiscal year.

Table 1 details the ten ADA program funded access improvement projects. The access improvements constructed include 244 curb ramps and 10,354 linear feet (1.96 miles) of sidewalk. The total cost was \$35,950,570. Project EA 11-410604 was initiated to resolve an access request.

TABLE 1: Program Access Improvement Projects (FY 2015-16)						
District	Project No. (EA)	County	Route	Post Mile	Location/Description	Total Cost
02	3E8004	Shasta	273	15-15.8	In Shasta County in Redding from Wyndham Lane to Parkview Avenue.	\$3,648,000
02	4G4804	Shasta	299	18.4-18.7	In Shasta County at Shasta from 0.1 mile West of French Alley to Red Bluff Road	\$3,617,549
04	0G2224	San Mateo	Various	Various	In San Mateo County at various locations	\$2,805,486
05	0R8304	Santa Barbara/ San Luis Obispo	1	49.9	In Santa Barbara and San Luis Obispo Counties at various locations. Construct curb ramps and sidewalks.	\$5,462,105
05	1C1304	San Luis Obispo	1	12.6	In San Luis Obispo County at Oceano overhead. Curb ramps and sidewalk.	\$1,622,841
06	0H6304	Tulare	198	12	On route 198 at Vista Avenue pedestrian overcrossing.	\$7,886,722
07	278204	Los Angeles	Various	Various	In LA County in several cities on Route 10, 110, 118, 134, 210 & 710.	\$3,308,621
10	0T8104	Merced	Various	Various	In Merced County on routes 59, 99, 140 & 152.	\$964,971
10	0T8204	San Joaquin	Various	Various	In San Joaquin County on routes 4, 5, 12, & 26.	\$1,806,525
11	410604	San Diego Imperial	5	Various	In San Diego and Imperial Counties at various locations.	\$4,827,750
<b>TOTAL</b>						<b>\$35,950,570</b>

For each year of the compliance period, 25% of the annual commitment may be allocated to installation and/or upgrade of curb ramps for CAPM projects.

Table 2 details the seven CAPM projects. The access improvements constructed include 76 curb ramps and 176 linear feet of sidewalk. The total cost of these ADA access improvements was \$849,350, which is less than the 25% annual commitment cap.

<b>TABLE 2: CAPM Projects and Access Improvement Costs (FY 2015-16)</b>						
<b>District</b>	<b>Project No.(EA)</b>	<b>County</b>	<b>Route</b>	<b>Post Mile</b>	<b>Location/Description</b>	<b>ADA Access Costs</b>
01	0C3504	Lake	29	34.4-40	Near Lakeport from 5.7 miles south of junction to SR 175 to 0.1 mile south of junction to SR 175.	\$5,795
05	1A7304	Monterey	101	49.8-55.3	In and near Greenfield from Lagomarsino Avenue to 0.7 miles south of Hudson Road.	\$20,404
06	0Q2504	King	198	9.5-14.7	Near Lemoore from 19 <sup>th</sup> Avenue to 14 <sup>th</sup> Avenue undercrossing.	\$42,941
07	296704	Ventura	118	18.7-32.6	From Madera Road undercrossing to LA/Ventura county line.	\$201,035
07	297004	LA	138	46.7-63.7	From 30 <sup>th</sup> East Street to 65 <sup>th</sup> Street East.	\$62,245
08	0Q7514	San Bernardino	60	0-4.6	From LA county line to 0.6 miles west of Valley Way undercrossing to SR 60/83 junction and from Country Village Road overcrossing.	\$64,915
12	0H0344	Orange	73	25.7-28	In Costa Mesa from Campus Drive to I-405.	\$27,340
<b>TOTAL</b>						<b>\$849,350</b>

## 2. Annual Commitment Expenditures

The total annual commitment expenditures for the fiscal year were \$39,786,892, exceeding the \$35 million annual commitment for this fiscal year. To date, Caltrans has expended \$123.3 million towards the commitment of \$160 million.

The annual commitment target and expenditures for the fiscal year are summarized in Table 3.

<b>TABLE 3: Annual Commitment Status in FY 2015-16</b>		
	<b>Expenditures</b>	<b>Commitment</b>
<b>Annual Commitment Requirement for FY 2015-16</b>		\$35,000,000
<b>Annual Commitment Carry-Over from FY 2014-15</b>		\$41,579,213
<b>Adjusted Annual Commitment for FY 2015-16</b>		<b>\$76,579,213</b>
<b>ADA Program Access Improvement Project Costs</b> (From Table1)	\$35,950,570	
<b>CAPM Access Improvement Costs</b> (From Table 2)	\$849,350	
<b>ADA Contract Costs</b>	\$950,144	
<b>Relinquishments<sup>1</sup></b>	\$574,000	
<b>ADA Program Costs</b> (HQ and District Staff Resources)	\$1,462,828	
<b>Access Consultant Costs</b>	\$0 (Invoices Pending)	
<b>Annual Commitment Expenditures for FY 2015-16</b>	<b>\$39,786,892</b>	
<b>Carry-Over to FY 16-17 Annual Commitment</b>		<b>\$36,792,321</b>

<sup>1</sup>Caltrans relinquished State Route 19 (Lakewood Blvd.) through the City of Lakewood to the City. Included in the relinquishment agreement was \$574,000 from the Caltrans 2015 budget to cover the cost of future ADA improvements. These ADA improvements are to be included in the next major project programmed by the City.

### **3. Summary of Access Improvements Not Funded by the Annual Commitment**

Caltrans delivered an additional 565 curb ramps, 67,486 linear feet (12.8 miles) of sidewalk, and 474 APSs in projects not funded by the annual commitment, at an estimated cost of \$10 million. This information is detailed in Appendix A.

### **4. Summary of Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered**

Caltrans constructed 51 APSs as part of ADA program access improvement projects. Statewide ADA improvements for this fiscal year totaled approximately \$49.8 million.

### **5. Summary of Training and Monitoring Efforts Regarding Temporary Pedestrian Access Routes (TPARs)**

Caltrans has developed on-line training for personnel responsible for the development, approval, and implementation of temporary pedestrian access routes (TPARs) through construction work zones. Eleven (11) Caltrans personnel completed the on-line training in the fiscal year. These employees are from the Divisions of Construction, and Maintenance and Operations. From 2011 through June 30, 2016, 1,629 employees received training.

Projects with temporary pedestrian access routes were provided to the access consultant for monitoring, and reviews were performed on three projects.

### **6. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (CT DIB 82-05)**

No changes were made in FY 2015-16 to Caltrans Design Information Bulletin (DIB) 82-05, “Pedestrian Accessibility Guidelines for Highway Projects.”

## 7. ADA Program Access Improvements for FY 2016-17

Table 4 lists five ADA program access improvement projects expected to complete construction in FY 2016-17. The total estimated cost for all projects is \$30 million.

TABLE 4: ADA Program Access Improvement Projects (FY 2016-17)						
District	Project No. (EA)	County	Route	Post Mile	Location/Description	Total Cost (in millions)
3	2F6004	El Dorado	49	14.89-15	Upgrade curb ramps, sidewalk and adjust turn lane to install crosswalk	\$3.3
5	0R5104	Monterey	Various	Various	ADA curb ramps and minor sidewalk repair	\$8.4
6	0H6414	Kern	178	4.4	Replace pedestrian overcrossing	\$8.4
9	350604	Inyo	168	16.8-17.5	Construct sidewalks	\$3.1
12	0L92U4	Orange	5	29.6	Upgrade pedestrian facilities within Caltrans right-of-way to current ADA standards	\$6.8
<b>TOTAL</b>						<b>\$30.0</b>

## 8. Estimated Dollar Amount of Funding to be Allocated to Program Access Improvements Planned for Future Fiscal Years

Table 5 details the program access improvement projects planned in the next five fiscal years and an estimated total cost of these projects. Caltrans expects to be ahead of the annual commitment by the end of FY 2018-19.

TABLE 5: Planned Access Improvement Projects (FY 2016-17 to FY 2020-21)				
	Annual Commitment (in millions)	Number of ADA Projects	Estimated Total Project Costs (in millions)	Carry-Over* (in millions)
<b>FY 2016-17</b>	\$35	5	\$30.0	\$39.3
<b>FY 2017-18</b>	\$35	9	\$34.8	\$36.9
<b>FY 2018-19</b>	\$35	18	\$103.6	-\$34.3
<b>FY 2019-20</b>	\$35	9	\$43.5	-\$45.5
<b>FY 2020-21</b>	\$35	13	\$48.3	-\$61.5

*Estimated total project costs include: capital construction and right of way estimates; estimated utility relocation; environmental mitigation; and all associated capital support costs.*

*\* Includes other ADA program costs*

## 9. Summary of Access Requests Received by Caltrans

Caltrans received 102 access requests in FY 2015-16. The breakdown by jurisdiction of the requests is as follows:

- CALTRANS: 57
- LOCAL AGENCIES: 22
- PRIVATE: 5
- OTHER: 18

## 10. Status of Access Request Resolution

The status of the 102 access requests is provided in Appendix B. Below is a summary of the status:

### Caltrans

Fifty-seven (57) of the 102 access requests were determined to be Caltrans responsibility.

- 19 – Developing proposed resolution
- 15 – Implementing proposed resolution
- 23 – Closed (the access barrier was removed)
- 57 – Total number of access requests under Caltrans jurisdiction

### Local Agency

Twenty-two (22) access requests were forwarded to the responsible local agency. The requestor was provided with the local agency contact information.

### Private

Five (5) access requests were forwarded to private entities. The requester was provided contact information.

### Other

Eighteen (18) access requests were reviewed and closed for one or more of the following reasons:

- Request not related to an access barrier
- Not able to contact requester via phone or e-mail

## APPENDICES

- A. Access Improvement Projects Not Funded by the Annual Commitment (FY 2015-16)
- B. Status of Access Request Resolution (FY 2015-2016)



# Appendix A

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## **Access Improvements Not Funded by the Annual Commitment (FY 2015-16)**



District	EA/Tracking Number	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Accessible Pedestrian Signals
01	0C3504	LAK	29	1	0	0
01	488604	LAK	20	6	900	0
01	*15-0098			2	0	0
01	*14-0388			1	60	0
02	3E7604	SIS	5	9	0	0
02	4G3604	TRI	299	1	0	0
02	4E6004	TRI	3	4	968	0
02	*Permit Projects	VAR	VAR	12	1,707	0
03	0A5804	YUB	70	48	5,300	62
03	2F2904	PLA	267	5	0	6
03	3F7904	SUT	20	3	0	4
03	406604	SUT	99	12	5,000	4
03	371204	SAC	50	2	0	0
03	1E4104	SAC	99	5	0	4
03	4F53A4	BUT	32	2	30	2
03	1E4904	BUT	32	8	180	8
03	2E4804	ED	49	1	0	0
03	2E5104	ED	50	2	690	1
03	2F9404	SAC	99	4	0	4
03	376114	YUB	70	10	3,900	10
04	0G2104	ALA	13	0	265	0
04	1706U4	ALA	880	1	309	0
04	2285E4	CC	4	30	0	26
04	246574	CC	4	7	3,240	9
04	297614	ALA	84	8	422	0
04	3A23U4	SON	101	9	2,951	0
04	3A9224	ALA	880	2	34	0
04	3G7904	SM	101	6	0	0
04	3G8004	SM	101	1	0	0
04	445604	SCL	880	12	3,177	14
04	4C2004	SCL	152	1	0	0
05	1A7304	MON	101	3	0	0
05	315804	MON	101	0	1,843	1
05	0R8304	SB	1	26	1,280	44
05	1C1304	SLO	1	0	541	0
06	A21614	KER	178	2	0	0
06	0Q2504	KIN	198	6	169	0
06	0Q4404	TUL	137	16	100	0

District	EA/Tracking Number	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Accessible Pedestrian Signals
06	0S9304	FRE	0	0	0	192
06	471004	MAD	99	23	700	0
06	*0615-6CS-0768	FRE	145	0	39	0
06	*0615-6CD-0787	FRE	33	0	28	0
06	*0615-6CD-0824	FRE	33	4	72	4
06	*0614-NMC-0234	FRE	180	2	0	0
06	*0615-NMC-0091	FRE	269	2	0	0
06	*0615-NMC-0131	FRE	145	0	430	0
06	*0615-6RC-0501	FRE	33	1	5	0
06	*0613-6MC-0699	KER	58	0	0	4
06	*0613-NSN-0286	KER	58	1	0	0
06	*0616-6CD-0139	KER	58	1	0	0
06	*0616-6CS-0086	TUL	63	0	1,170	0
06	*0615-6CD-1092	TUL	245	2	1,260	0
06	*0615-6SN-0331	TUL	63	2	1,260	0
06	*0615-6MC-0737	TUL	63	0	50	0
06	*0615-6MC-0218	TUL	63	0	82	0
06	*0615-6CD-1020	KER	99	3	465	0
06	*0615-NBS-0079	MAD	41	1	0	0
06	*0615-NCS-0280	TUL	63	0	0	0
07	117074	LA	10	22	10,670	4
07	1218V4	LA	5	10	38	2
07	215914	LA	5	11	0	0
07	292504	VEN	101	2	0	2
07	296704	VEN	118	37	0	0
07	297004	LA	138	7	0	0
07	4T5604	LA	107	2	0	0
07	4T5904	LA	187	4	0	8
08	0G2904	SBD	15	4	730	2
08	0M94U4	RIV	215	2	1,140	0
08	0N5404	SBD	62	12	1,470	0
08	0Q7514	SBD	60	8	144	4
08	1C0504	RIV	79	3	208	1
08	0R1804	RIV	74	1	0	6
08	1E3204	SBD	15	8	300	8
08	378704	SBD	62	2	2,100	0
08	*08-14-6CD-1091	RIV	74	3	120	0

District	EA/Tracking Number	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Accessible Pedestrian Signals
08	*08-13-6MC-1030	RIV	74	2	0	0
09	350604	INY	168	7	3,184	0
10	0A8724	STA	219	23	1,781	0
10	0C9004	STA	108	2	243	0
10	0E6134	SJ	99	10	2,244	0
10	0K1404	STA	120	2	0	4
10	0W9804	STA	108	7	0	2
10	0X2104	ALP	88	0	111	0
10	1E0204	MPA	49	1	0	0
10	481004	MER	99	1	689	0
11	238404	IMP	7	9	56	16
11	294804	IMP	186	4	1,290	0
11	2T0954	SD	15	28	1,378	0
11	410304	SD	8	1	98	0
11	*Permit Projects	VAR	VAR	3	165	4
12	0C5704	ORA	91	3	700	0
12	0H0344	ORA	73	8	0	8
12	0K4104	ORA	133	2	0	0
12	0Q0704	ORA	1	2	0	2
12	0N4004	ORA	1	2	0	2
*Permit work done by others within the Caltrans right of way.			<b>Totals</b>	<b>565</b>	<b>67,486</b>	<b>474</b>



# Appendix B

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## Status of Access Request Resolution (FY 2015-16)



## Caltrans – Developing Proposed Resolution (19)

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Settlement Agreement (180 working days)
9635	7/14/15	5	9	Felton	Request for pedestrian path	7/17/15	3/25/16
9655	8/19/15	7	1	Hermosa Beach	Sidewalks / driveways / curb ramps	8/25/15	5/3/16
9685	9/28/15	1	101	Crescent City	No pedestrian path	9/29/15	6/7/16
10217	10/21/15	3	49/88	Jackson	Missing curb ramps	10/23/15	7/1/16
10309	11/23/15	8	18	Apple Valley	Curb ramp	11/24/15	8/2/16
10600	12/15/15	4	680	Concord	Curb ramps and sidewalk	12/15/15	8/23/16
10612	12/31/15	4	N/A	N/A	Capitol Corridor Train #536 appears to not be ADA compliant	12/31/15	9/8/16
611671	1/4/16	4	880	Hayward	Cracked sidewalks	1/13/16	9/21/16
615399	2/10/16	4	101	Petaluma	Accessible path / lighting	2/14/16	10/21/16
619637	3/31/16	7	1	Redondo Beach	Install APS	4/5/16	12/13/16
619863	4/4/16	1	101	Willits	APS not working	4/5/16	12/13/16
620590	4/15/16	4	185	San Leandro	APS not working	4/15/16	12/23/16
621019	4/21/16	5	1	Capitola	APS	4/27/16	1/4/17
621932	5/2/16	7	1	Redondo Beach	Accessible ramp	5/25/16	2/1/17
621934	5/2/16	7	107	Redondo Beach	Curb ramp and sidewalk	5/17/16	1/24/17
622525	5/9/16	5	135	Santa Maria	Pedestrian Path	5/10/16	1/17/17
626832	6/29/16	7	1	Redondo Beach	Curb ramps	7/11/16	3/20/17
626938	6/30/16	11	5	San Diego	Missing curb ramp	7/11/16	3/20/17
626687	6/27/16	12	74	Anaheim	Sidewalks/ no crosswalk	6/27/16	3/6/17

## Caltrans – Implementing Proposed Resolution (15)

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Proposed Resolution Sent to Requester	Settlement Agreement (180 working days)
9639	7/24/15	7	33/150	Ojai	APS	10/31/15	12/7/15	7/8/16
9640	7/24/15	7	150	Ojai	Island with DW	8/14/15	3/21/16	4/22/16
9648	8/11/15	12	22	Garden Grove	APS or soundwall removal or curb ramp relocation	8/11/15	12/5/15	4/19/16
9654	8/17/15	5	1	Santa Cruz	APS	8/18/15	8/15/16	4/26/16
10220	10/23/15	7	213	Torrance	Clear width	10/23/15	Requested phone call only upon project completion	7/1/16
10231	11/4/15	5	101	Santa Barbara	APS	11/12/15	8/15/16	7/21/16
10243	11/13/15	4	116	Sebastopol	Non-compliant curb ramps	11/13/15	6/24/16	7/22/16
10306	11/23/15	4	12	Sebastopol	Push button reach range	11/24/15	10/13/16	8/2/16
10601	12/16/15	11	8	El Cajon	Missing sidewalk and curb ramps	12/18/15	7/18/16	8/26/16
614749	2/2/16	11	8	San Diego	Missing curb ramps	2/3/16	5/12/16	10/12/16
616135	2/18/16	5	135	Santa Maria	APS	2/18/16	4/4/16	10/27/16
619067	3/23/16	4	1	Mill Valley	Pedestrian path and curb ramps	3/23/16	3/29/16	11/30/16
619069	3/23/16	4	1	Mill Valley	Sidewalk / telephone pole	3/23/16	3/29/16	11/30/16
624090	5/27/16	7	10 & 5	Los Angeles	Curb ramps	5/31/16	9/19/16	2/7/17
626352	6/22/16	3	5	Sacramento	Missing curb ramps	6/23/16	9/12/16	3/2/17

## Caltrans – Closed (23)

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Proposed Resolution Sent to Requester	Settlement Agreement (180 working days)
9629	7/8/15	5	101	San Luis Obispo	Sidewalk running slope	7/13/15	7/14/15	3/16/16
9637	7/22/15	5	101	Bradley	Door pressure at rest stops	8/10/15	11/13/15	3/30/16
9641	7/25/15	12	39	La Habra	Install APS	8/10/15	12/15/15	4/1/16
9656	8/19/15	7	1	Hermosa Beach	Sidewalks / driveways / curb ramps	8/25/15	Case combined with 9655	4/27/16
9657	8/19/15	7	1	Hermosa Beach	Sidewalks / driveways / curb ramps	8/25/15	Case combined with 9655	4/27/16
9658	8/19/15	7	1	Hermosa Beach	Sidewalks / driveways / curb ramps	8/25/15	Case combined with 9655	4/27/16
9666	8/26/15	8	Chino Avenue	Chino	Move accessible parking closer to the exit of Park and Ride	8/28/15	2/11/16	5/4/16
9667	7/22/15	5	101	Bradley	Rest area doors locked	8/10/15	Case combined with 9637	3/30/16
9686	9/28/15	1	101	Crescent City	No pedestrian path on Washington Blvd overcrossing	9/29/15	Case combined with 9685	6/6/16
10215	10/15/15	4	101	Santa Rosa	Temp construction zone policy	10/16/15	11/13/15	6/23/16
10228	10/30/15	8	15	Barstow	Rest area closed	11/2/15	8/29/16	7/8/16
10229	10/30/15	7	405	Long Beach	Dirt/gravel on path	10/30/15	3/7/16	7/8/16
10232	11/4/15	1	96	Hoopa	Sidewalk	11/11/15	8/10/16	7/13/16
10308	11/23/15	8	15	Victorville	Accessible parking in Park and Ride lot	11/24/15	2/29/16	8/1/16
10606	12/21/15	11	8	El Cajon	Broken / missing sidewalk	12/21/15	4/1/16	8/29/16

## Caltrans – Closed (23) - Continued

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Proposed Resolution Sent to Requester	Settlement Agreement (180 working days)
10609	12/28/15	4	82	Burlingame	APS	12/30/15	4/11/16	9/5/16
10615	12/31/15	4	82	Palo Alto	APS	10/12/16	10/12/16	9/8/16
615465	2/10/16	11	8	El Cajon	Pedestrian signage and striping	2/16/16	Case combined with 10601	10/19/16
615529	2/11/16	4	82	Palo Alto	APS	2/11/16	10/12/16	10/20/16
618605	3/17/16	4	82	Colma	Signal timing for pedestrian crossing	3/21/16	4/13/16	11/24/16
618971	3/22/16	8	38	Big Bear	Pedestrian path and curb ramps	3/22/16	5/16/16	11/29/16
624949	6/7/16	7	1	El Segundo	APS malfunctions	6/7/16	6/7/16	2/14/17
626812	6/29/16	4	35	Daly City	Overgrown landscape	7/11/16	9/12/16	3/8/17

## Local Agency (22)

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Contacted Local Agency	Settlement Agreement (120 working days)
9642	7/25/15	12	Harbor Blvd and Arbolita Dr	La Habra	APS	7/28/15	8/10/15	1/12/16
9680	9/14/15	3	Lincoln Blvd/Ferrari Ranch Rd	Lincoln	Inaccessible bus stop	9/14/15	9/22/15	2/29/16
10205	10/6/15	3	West side of Lincoln Blvd	Lincoln	Inaccessible bus stop	10/6/15	10/13/15	3/22/16
10206	10/6/15	3	5th & Lincoln	Lincoln	Construction zone is non-compliant	10/6/15	10/13/15	3/22/16
10207	10/6/15	7	800 N Alameda St	Los Angeles	Inaccessible ramps within train station	10/20/15	12/10/15	4/5/16
10213	10/13/15	3	5th & Lincoln Blvd	Lincoln	APS - audible portion turned off	10/13/15	10/14/15	3/29/16
10216	10/21/15	3	3990 Missouri Flat Rd	Placerville	Push button reach range	10/23/15	11/9/15	4/8/16
10222	10/28/15	3	N/A	Placer County	No ADA grievance procedure	10/29/15	11/4/15	4/14/16
10224	10/28/15	3	N/A	Auburn	Bus drivers allow bus aisles to be blocked	10/29/15	11/4/15	4/14/16
10225	10/28/15	3	N/A	Auburn	Meeting location not accessible	10/29/15	11/4/15	4/14/16
10233	11/4/15	1	Tish Tang Rd	Hoopa	Sidewalk	11/11/15	11/24/15	4/27/16
10234	11/5/15	3	West 8th Street	Chico	Parking	11/10/15	11/20/15	4/26/16
10239	11/4/15	5	Turnpike Rd between La Gama Way & San Fordiano Ave	Santa Barbara	APS	11/12/15	2/2/16	4/28/16
10241	11/13/15	8	N/A	Adelanto	Automatic door openers needed at meeting location	11/13/15	11/23/15	4/29/16
10315	8/17/15	5	N/A	Santa Cruz	APS Note: this case was generated from 9634)	12/2/15	12/2/15	5/18/16

## Local Agency (22) - Continued

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted (15 working days)	Contacted Local Agency	Settlement Agreement (120 working days)
10608	12/28/15	10	State Street	Sonora	State Street has bumps and cracks	12/29/15	10/14/16	6/14/16
10611	12/30/15	4	101	Sunnyvale	Ivy vegetation obstructing sidewalk	4/12/16	10/13/16	9/27/16
614841	2/3/16	4	Belcrest Ave	Daly City	Water ponding at curb ramp	3/3/16	3/14/16	8/18/16
614842	2/3/16	4	Belcrest Ave	Daly City	Request for curb ramp	3/3/16	3/14/16	8/18/16
616409	2/22/16	11	Palm Street and Mulder Street	Lemon Grove	Abrupt level change from sidewalk to street	2/22/16	7/18/16	8/8/16
617221	3/3/16	4	35	Daly City	Illegal dumping	3/3/16	3/14/16	8/18/16
617222	3/3/16	4	Gateway Drive	Daly City	Location in poor condition	3/3/16	3/14/16	8/18/16

## Private (5) – Closed

Request Number	Submittal Date	District	City	Nature of Request	Requester Contacted (15 working days)	Private Entity Contacted	Settlement Agreement (120 working days)
9634	7/17/15	10	Modesto	Railing for restaurant seating	7/17/15	7/17/15	1/1/16
10249	11/18/15	7	Hermosa Beach	Speed bumps in shopping center	11/18/15	11/18/15	5/4/16
10311	10/6/15	7	Los Angeles	Amtrak coast starlight train access aisles are narrow	10/20/15	12/28/15	4/5/16
10599	12/14/15	11	San Diego	Policy at YMCA	12/14/15	7/18/16	5/30/16
10614	12/31/15	4	Antioch	Complaint against Tri-Delta Dial-a-Ride Paratransit	10/10/16	10/10/16	3/27/17

## Other (18) – Closed

Request Number	Submittal Date	District	Route	City	Nature of Request	Requester Contacted
9646	8/6/15	3		Sacramento	Paratransit customer service complaint	8/16/15
9647	8/6/15	N/A		N/A	Facebook video complaint	8/10/16
9676	9/9/15	N/A		N/A	Traffic violation	9/10/15
9687	9/28/15	1	101	Crescent City	No accessible path (Same request as 9685)	10/27/15
9688	9/30/15	1	101	Crescent City	No accessible path (Same request as 9685)	10/27/15
10208	10/12/15	4	116	Sebastopol	Tree overgrowth	11/2/15
10210	10/12/15	4	116	Sebastopol	Tree overgrowth	11/2/15
10235	11/5/15	3		Sacramento	Citywide crosswalk policy	12/8/15
10230	11/4/15	3		Marysville	Harassment	11/10/15
10236	11/12/15	12		Santa Ana	Request for bus passes	11/16/15
10237	11/12/15	12		Santa Ana	Clinic - request for medical care	11/16/15
10238	11/12/15	12		Santa Ana	Clinic - request for medical care	11/16/15
10254	11/19/15	12	22	Orange	Encroachment permit request	11/20/15
10310	11/23/15	8	18	Apple Valley	Traffic light	11/30/15
10616	1/4/16	N/A		N/A	Dept. of Rehabilitation work complaint	1/4/16
612772	1/14/16	4	82	San Bruno	Traffic Signal Modification	10/12/16
614873	2/3/16	7	2	Hollywood	Blocked pedestrian path	2/3/16
621976	5/3/16	4	280	San Jose	Homeless camp	5/3/16