

**CALIFORNIA DEPARTMENT OF TRANSPORTATION
(CALTRANS) NOTICE UNDER
*THE AMERICANS WITH DISABILITIES ACT 1990***

In accordance with the requirements of the Americans with Disabilities Act of 1990 (ADA), the California Department of Transportation (Caltrans) will not discriminate against qualified individuals with disabilities on the basis of disability in its programs, services or activities.

Employment: Caltrans does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: Caltrans will generally, upon request, provide auxiliary aids or services leading to effective communication for qualified individuals with disabilities so they can participate equally in its programs, services and activities. The auxiliary aids or services include qualified sign language interpreters, documents in Braille and other ways of making information and communications accessible to people who have speech, hearing or vision impairments.

Modifications to Policies and Procedures: Caltrans will make all reasonable modifications to its policies and programs to ensure that persons with disabilities have an equal opportunity to access all of its programs, services and activities.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a Caltrans program, service or activity should contact the Caltrans Statewide ADA Coordinator listed below as soon as possible but no later than 72 hours before the scheduled event.

Caltrans will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids or services, or for making reasonable modifications to its policies.

The ADA does not require Caltrans take any action that would fundamentally alter the nature of its programs, services or activities, or impose an undue financial or administrative burden.

Complaints against a Caltrans program, service or activity not accessible to persons with disabilities should be directed to the Caltrans Statewide ADA Coordinator at the contact information provided below. Caltrans has established a grievance procedure to address these complaints.

Caltrans Statewide ADA Coordinator
Brandy Ketner
ADA Infrastructure Program, Compliance
Office
California Department of Transportation
PO Box 942874, MS 48
Sacramento, CA 94274-0001

Telephone Numbers
Toll Free: (866) 810-6346
Local: (209) 639-7502
TTY 711
Email:
ada.compliance.office@dot.ca.gov