

INSTRUCTIONS ON HOW TO USE THE LANGUAGE IDENTIFICATION FLASHCARD:

- Deliver Title VI information to property owners, tenants and displacees during your first contact.
- Show your client the Language Identification Flashcard if he/she has difficulty communicating or understanding you.
- Encourage your client to identify the language of his/her preference.
- Document the use of the Language Identification Flashcard in the parcel diary.
- Offer your client translation/interpretation services under the Limited English Proficiency (LEP) program.
- Provide a translator/interpreter at your next appointment or inform your client he/she could be assisted by an adult of his/her preference.
- Enter any translation/interpretation services provided in the diary.

The [Language Identification Flashcard](#) is available on the [United States Census Bureau's website](#).
