

# **Moving Towards Complete Streets:**

Multimodal LOS and Its Applications

Caltrans Headquarters

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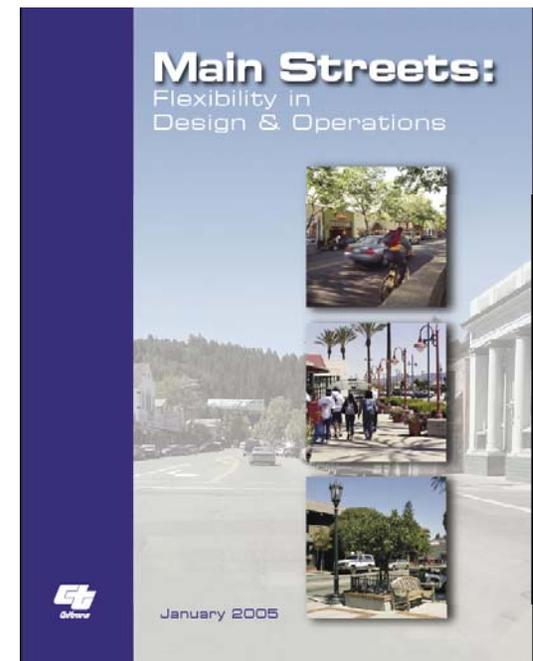
Kamala Parks

# Overview

- **Background**
- **Development of the HCM methodology**
  - Pedestrian LOS model
  - Bicyclist LOS model
  - Transit Passenger LOS model
- **General and Specific Plan Case Studies**
- **Road Diet Case Study**
- **Putting MMLOS to Work**
- **Q&A**

# Caltrans Directives

- **Deputy Policy 22, “Context Sensitive Solutions“ (2001)**
- **Deputy Directive 64-R1, “Complete Streets - Integrating the Transportation System” (2008)**
  - **DP-05 Multimodal Alternatives**
  - **DP-06 Caltrans Partnerships**
  - **DP-23-R1 Energy Efficiency, Conservation, and Climate Change**



# Why Complete Streets Matters to Caltrans

- **Safety and risk management**
- **Environment, economy, and equity (AB-857, 2002)**
- **GHG reduction targets (AB-32, 2006)**
- **Complete streets requirements for general plans (AB-1358, 2008)**
- **Manage capacity and expand travel options on State Highway System**
- **Support State policies for public health**
- **Caltrans Smart Mobility Framework**



# Why Multimodal Level of Service (MMLoS)

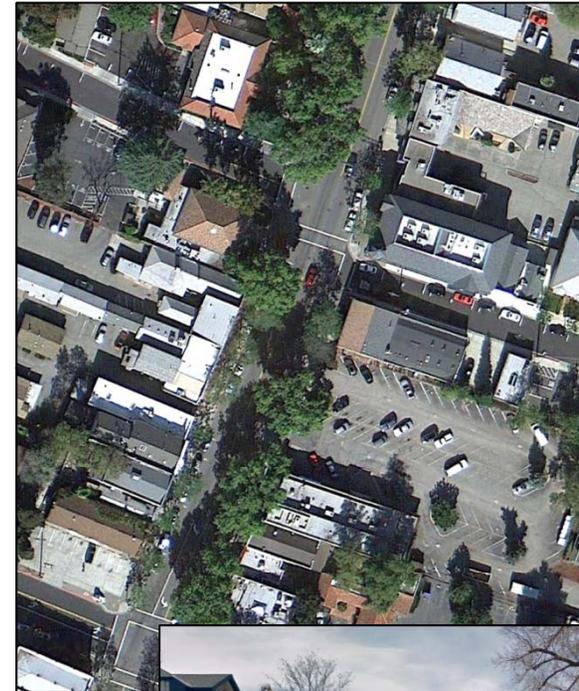
- **Vehicle LOS analysis methods**
  - Often used as the only measure of effectiveness for roadway operations
    - Promote only improvements for vehicles
    - Encourage sprawl
  - Don't reflect all operational or safety issues for roadways



*Images Source: Google Earth Professional*

# Uses of MMLoS

- **MMLoS can:**
  - Quantify the operational tradeoffs among modes for a given streetscape design feature or strategy
  - Help prioritize transit, bicyclist, and pedestrian improvements
  - Assist and inform the public involvement process
  - Begin to document compliance with the California Complete Streets Act (AB-1358)



*Images Source: Google Earth Professional*

# Sample Applications of MMLoS

- **Oakland**

- Community-based transportation plan

- **Pasadena**

- Traffic impact analysis and road diet

- **City of San Pablo**

- General Plan and Specific Plan

- **City of Goleta**

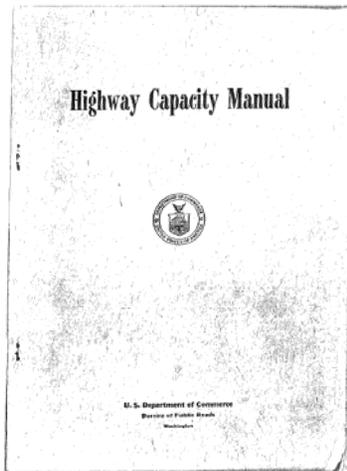
- Roadway redesign (Hollister Avenue)

- **SJCOG Regional CMP Update**

- Designation of multimodal corridors and baseline analysis

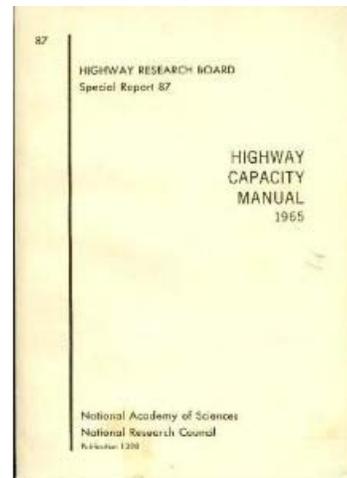
# Brief History of Highway Capacity Manual (HCM) Multimodal Analysis

**1950**



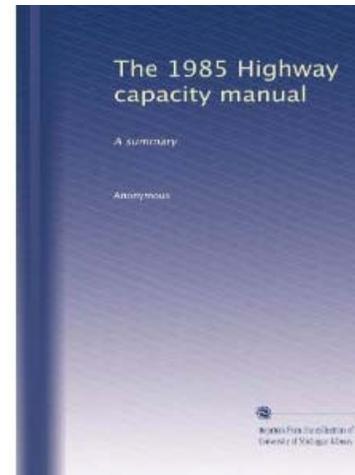
Transit and pedestrian impacts on motor vehicle capacity

**1965**



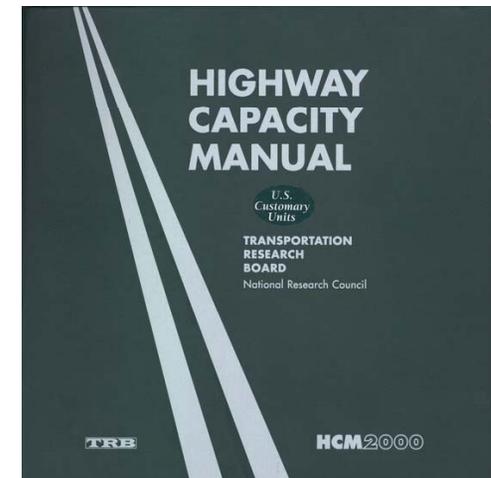
Level of Service concept and bus transit chapter

**1985**



Expanded bus transit chapter, new pedestrian chapter (density), and new bicycle chapter (vehicle hindrance)

**2000**



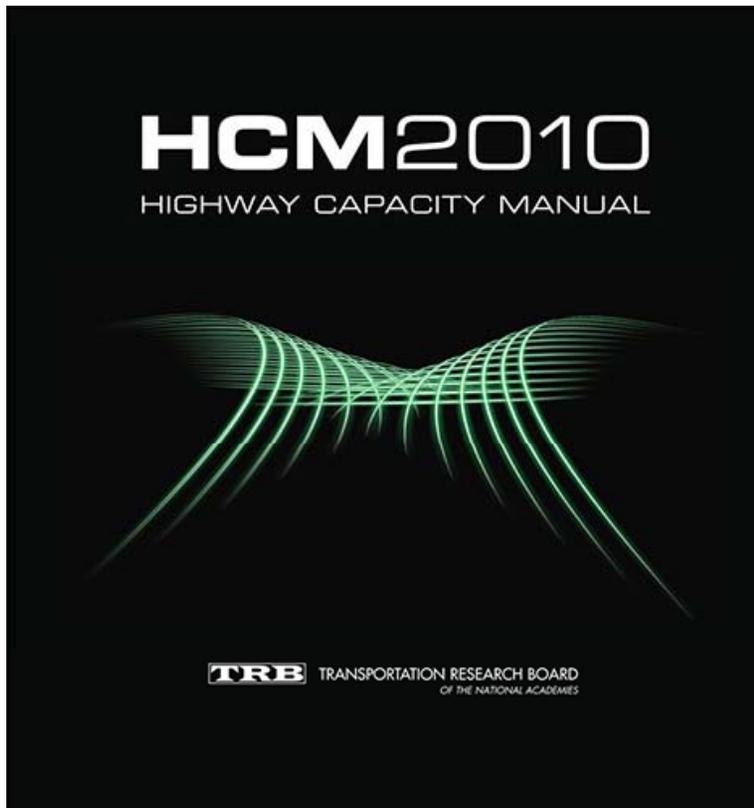
4 Transit LOS measures, expanded pedestrian and bicycle chapters

# Brief History of Highway Capacity Manual (HCM) Multimodal Analysis

- **Issues with HCM 2000:**
  - Pedestrian and bicyclist LOS measures reflected a motorist perspective of density
  - Transit measures reflected a traveler's perspective, but the multiple LOS measures created issues with results interpretation



# HCM 2010 Multimodal Philosophy



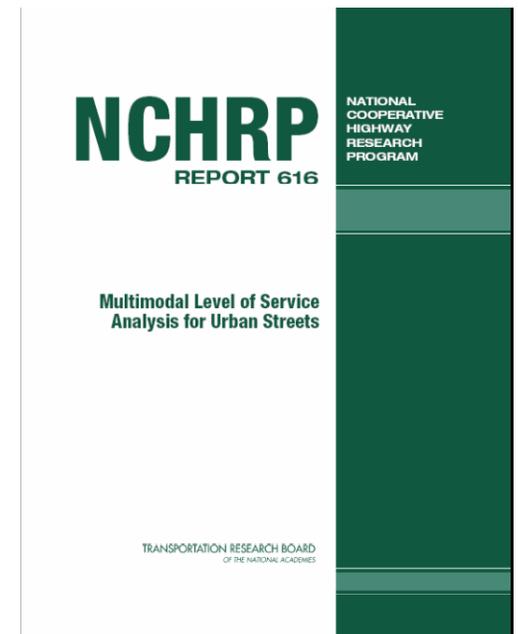
- **Integrate multimodal analysis methods into appropriate chapters**
  - Road user perspective
  - No separate bicyclist, pedestrian, or transit passenger chapters
    - Methodologies for all modes presented together and intertwined
  - Encourage software developers to add multimodal analysis features

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# Methodology Selection

- **NCHRP Report 616 method used in HCM 2010**
  - Designed specifically for the HCM
  - LOS measures based on traveler perceptions
  - Modal LOS scores can be directly compared to each other and reflect average traveler satisfaction by mode
  - Model developed and tested based on national conditions



# Methodology Development



- **Walking, biking, driving modes:**
  - 90 typical street segments recorded
  - Video labs in four cities around the U.S.
  - 120 Participants rated conditions on a 1–6 scale,





## ▪ **Transit mode:**

- Video lab not a feasible
- On-board surveys conducted in 4 cities
  - However, results showed too wide a range to fit a model to
- Final model was based on national traveler response data to changes in transit service quality
  - For example, when service frequency or travel time is improved, ridership increases

# Methodology Characteristics



- **All models generate an perception score that is generally in the range of 1–6**
- **All models have multiple service quality factors as inputs**
  - Traditional HCM service measures are based on a single factor (e.g., delay)
- **LOS thresholds are the same across models**

# LOS Score Interpretation



LOS	LOS Score
A	$\leq 2.00$
B	$> 2.00 - 2.75$
C	$> 2.75 - 3.50$
D	$> 3.50 - 4.25$
E	$> 4.25 - 5.00$
F	$> 5.00$

- **Motorist LOS is based on *travel speed as a percentage of base free-flow speed* instead of on the auto perception score**

# LOS Score Interpretation



- **LOS is reported individually by mode and direction**
- **No combined LOS for the street**
  - Vehicle volumes would typically dominate an LOS weighted by number of travelers
  - Combined LOS would potentially mask important deficiencies for a given mode
- **Measures the degree to which urban streets meet the need of all users**

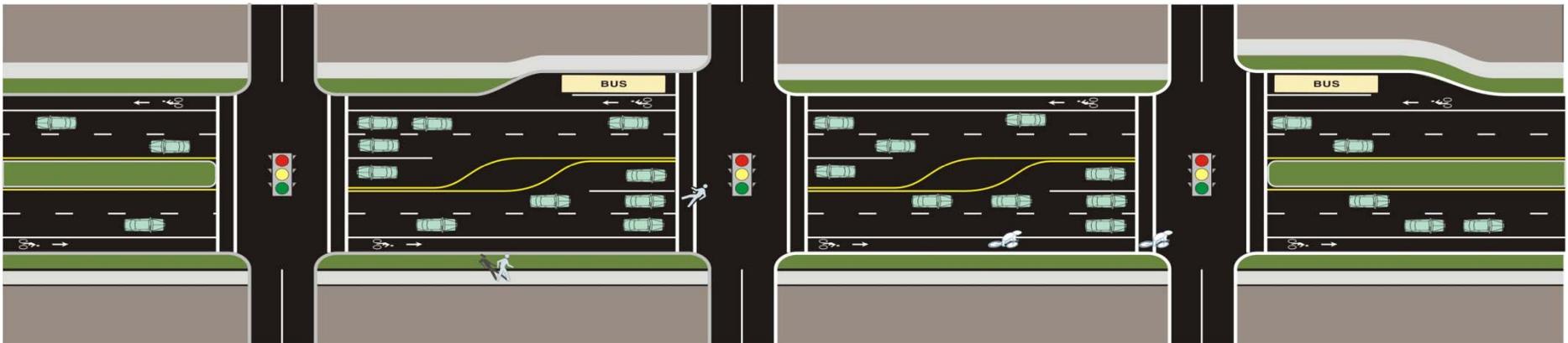
# Treatment of Safety in Multimodal LOS

- **HCM 2010 does not explicitly include safety in LOS calculations.**
  - Crash history does not affect LOS
- **However, HCM 2010 does include safety implicitly.**
  - Traveler Perceived Safety
    - Speed of traffic, percent heavy vehicles, barriers between sidewalk and street, lateral separation between vehicle stream and bicyclists and pedestrians.

# Urban Street System Elements: Link

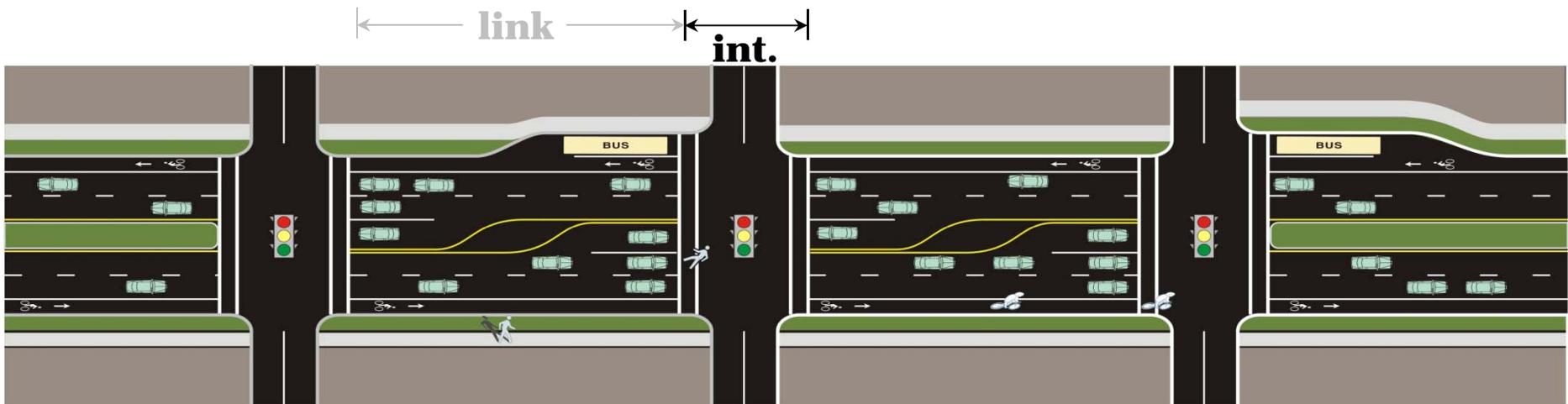


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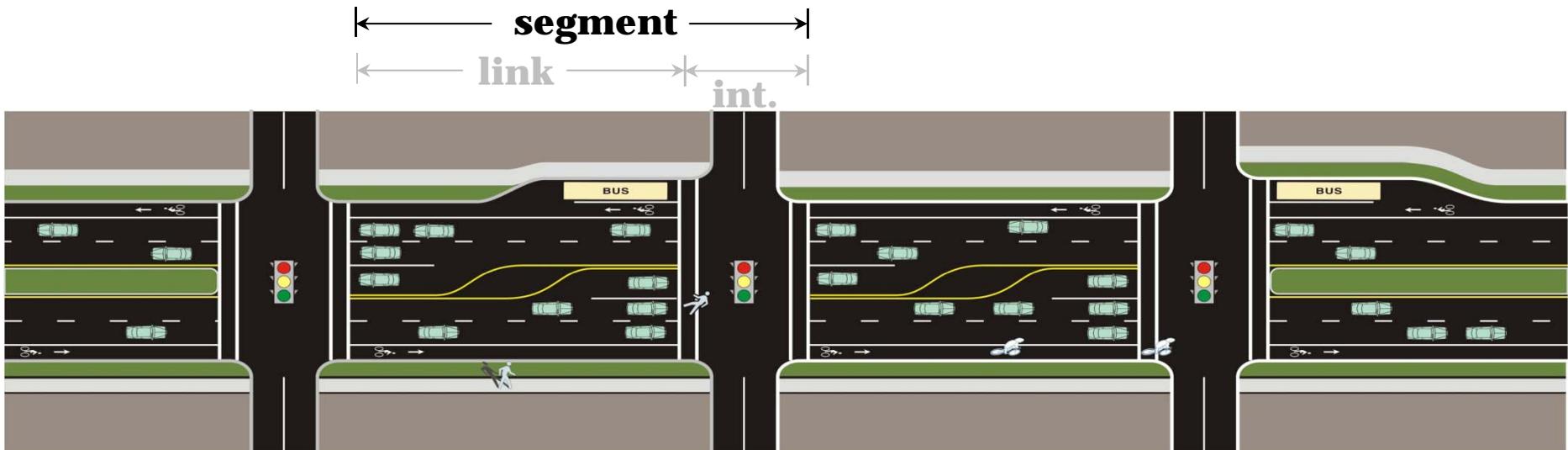
- **Distance between two signalized intersections**
  - Roundabout or all-way STOP could also be an end point
- **Perception score for bike, ped modes**

# Urban Street System Elements: Intersection



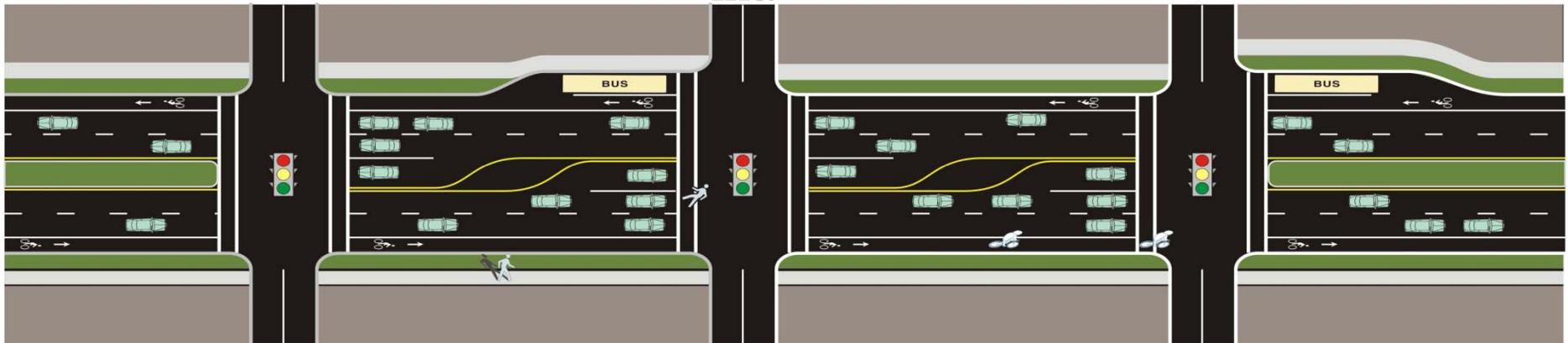
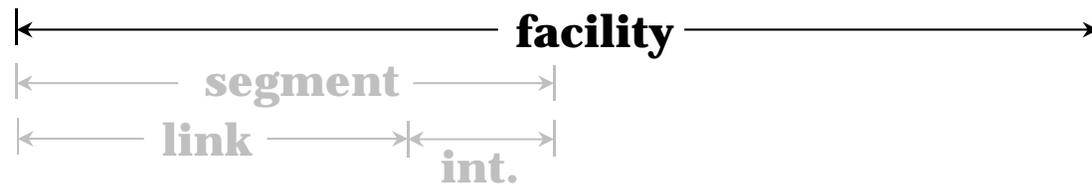
- **Signalized intersection, roundabout, or all-way STOP that terminates a link**
- **Intersection scores only for ped/bike modes**

# Urban Street System Elements: Segment



- **Segment = link + downstream intersection**
- **Perception scores available for all modes**
  - Pedestrian & bicyclist scores based on combination of link, intersection, and additional factor

# Urban Street System Elements: Facility

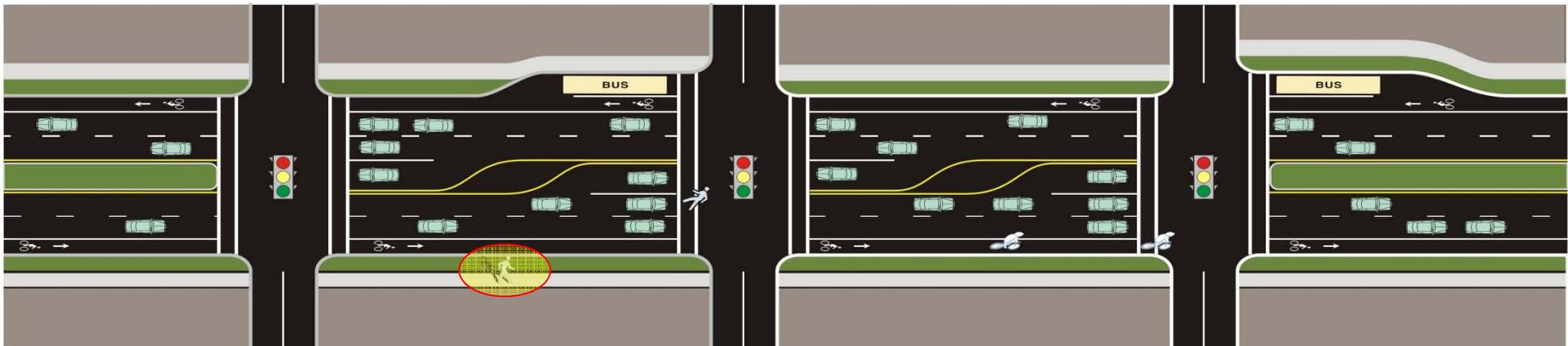


- **Facility = 2 or more consecutive segments**
- **Perception scores available for all modes**
  - Length-weighted average of the segment scores

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# Pedestrian LOS: Links



# Pedestrian LOS: Links Model Factors



## ▪ **Factors included:**

- Outside travel lane width (+)
- Bicycle lane/shoulder width (+)
- Buffer presence (e.g., on-street parking, street trees) (+)
- Sidewalk presence and width (+)
- Volume and speed of motor vehicle traffic in outside travel lane (–)

## ▪ **Pedestrian density considered separately**

- Worse of (density LOS, link LOS score) used in determining overall link LOS

# Pedestrian LOS: Links Model Form



$$I_{p,link} = 6.0468 + F_v + F_s + F_w$$

**Ped Link LOS Score**      **Constant**      **Vehicle Volume**      **Vehicle Speed**      **Cross-Section Factor**

**Mid-segment demand  
flow rate (veh/h)**

$$F_v = 0.0091 \frac{v_m}{4 N_{th}}$$

**Number of through  
lanes in direction of  
travel**

$$F_s = 4 \left( \frac{S_R}{100} \right)^2$$

**Motorized vehicle  
running speed (mi/h)  
[from auto model]**

# Pedestrian LOS: Links Model Form



$$F_w = -1.2276 \ln(W_v + 0.5 W_1 + 50 p_{pk} + W_{buf} f_b + W_{aA} f_{sw})$$

**Constant**

$W_v$  = effective total width of outside through lane, bike lane, and shoulder

% occupied on-street parking

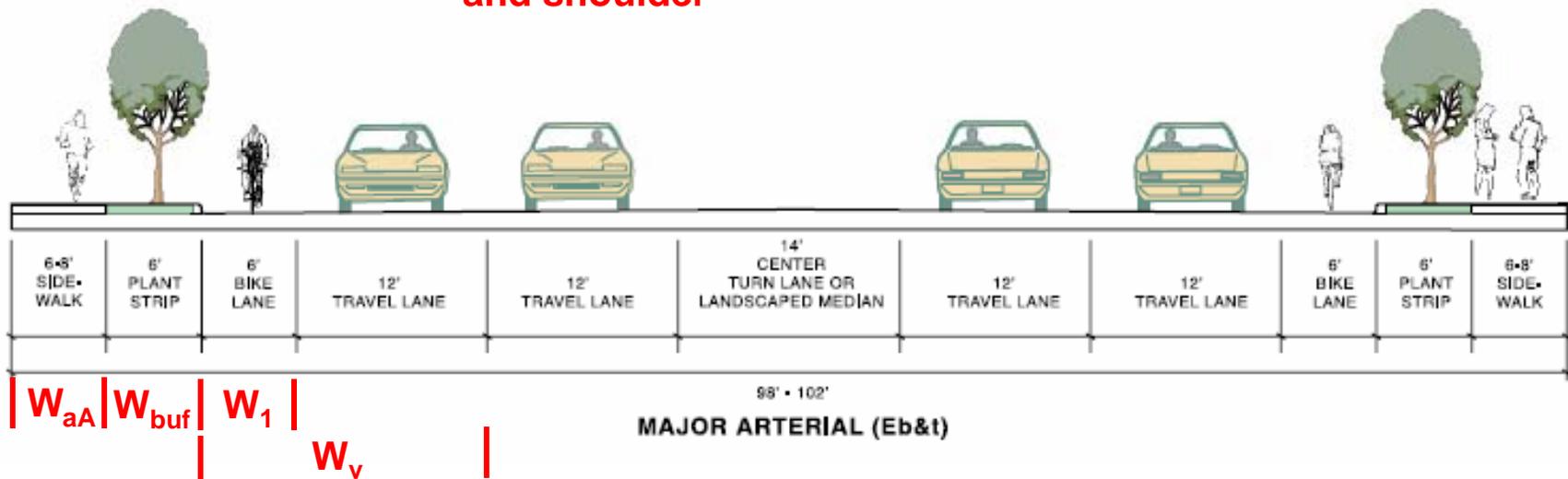
$F_b = 1.00$   
(no barrier)

$F_b = 5.37$   
(barrier)

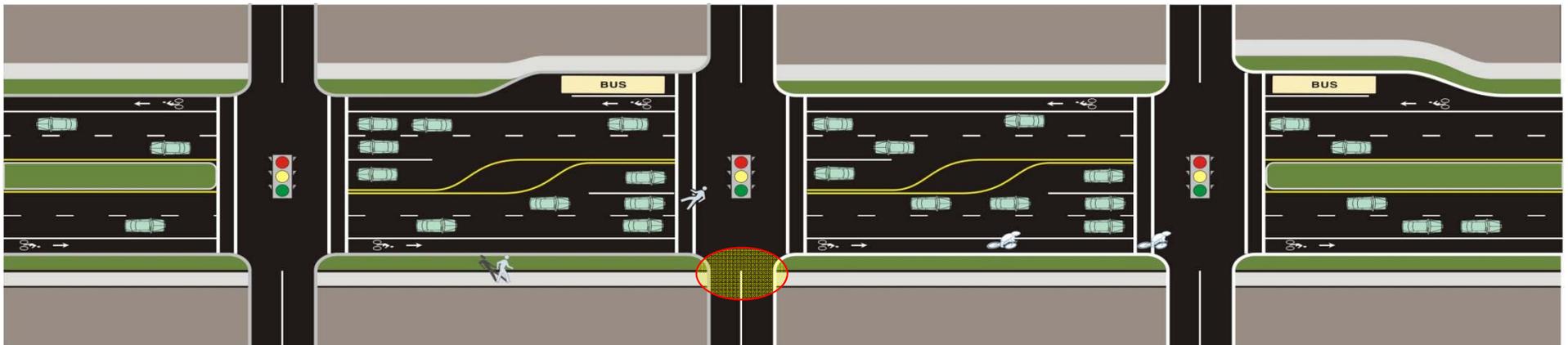
$f_{sw} = 6.0 - 3W_{aA}$

$W_{aA} = \min(W_A, 10 \text{ ft})$

$W_1$  = effective total width of bike lane and shoulder



# Pedestrian LOS: Signalized Intersections



# Pedestrian LOS: Signalized Intersections

## Model Factors



- **Factors included:**
  - Permitted left turn and right-turn-on-red volumes (–)
  - Cross-street motor vehicle volumes and speeds (–)
  - Crossing length (–)
  - Average pedestrian delay (–)
  - Right-turn channelizing island presence (+)

# Pedestrian LOS: Signalized Intersections Model Form



$$I_{p,int} = 0.5997 + F_w + F_S + F_{\text{delay}} + F_v$$

<b>Ped Intersection LOS Score</b>	<b>Constant</b>	<b>Cross- Section Factor</b>	<b>Speed Factor</b>	<b>Pedestrian Delay Factor</b>	<b>Volume Factor</b>
				[from auto model]	

$$F_w = 0.681 (N_d)^{0.514}$$

**Number of traffic  
lanes crossed**

$$F_S = 0.00013 n_{15,mi} S_{85,mi}$$

<b>Minor street traffic volume (veh/ln/15 min)</b>	<b>Minor street midblock auto speed (mi/h)</b>
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# Pedestrian LOS: Signalized Intersections Model Form



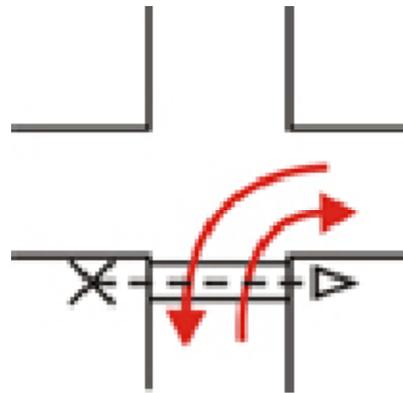
$$F_v = 0.00569 \left( \frac{v_{rtor} + v_{lt,perm}}{4} \right) - N_{rtci,d} (0.0027 n_{15,mj} - 0.1946)$$

**Constant**

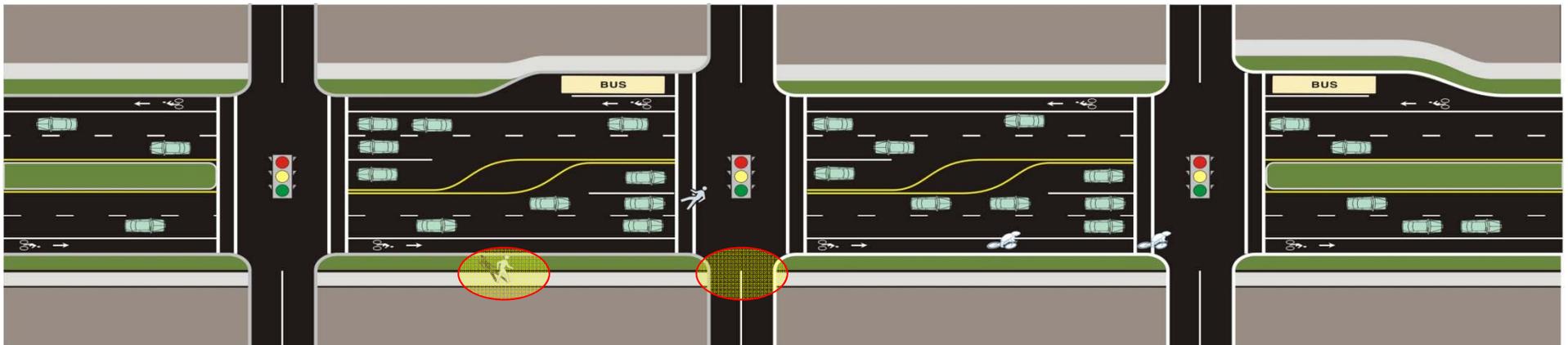
**Conflicting  
traffic flow over  
crosswalk  
(veh/h)**

**Number of  
right-turn  
channelizing  
islands along  
crossing**

**Traffic volume of  
street being  
crossed  
(veh/ln/15 min)**



# Pedestrian LOS: Segments



# Pedestrian LOS: Segments Model Factors



- **Factors included:**
  - Pedestrian link LOS (+)
  - Pedestrian intersection LOS (+)
  - Street-crossing difficulty (-/+)
    - Delay diverting to signalized crossing
    - Delay crossing street at legal unsignalized location

# Pedestrian LOS: Segments Model Form



$$I_{p,seg} = F_{cd} (0.318 I_{p,link} + 0.220 I_{p,int} + 1.606)$$

**Ped Segment  
LOS Score**

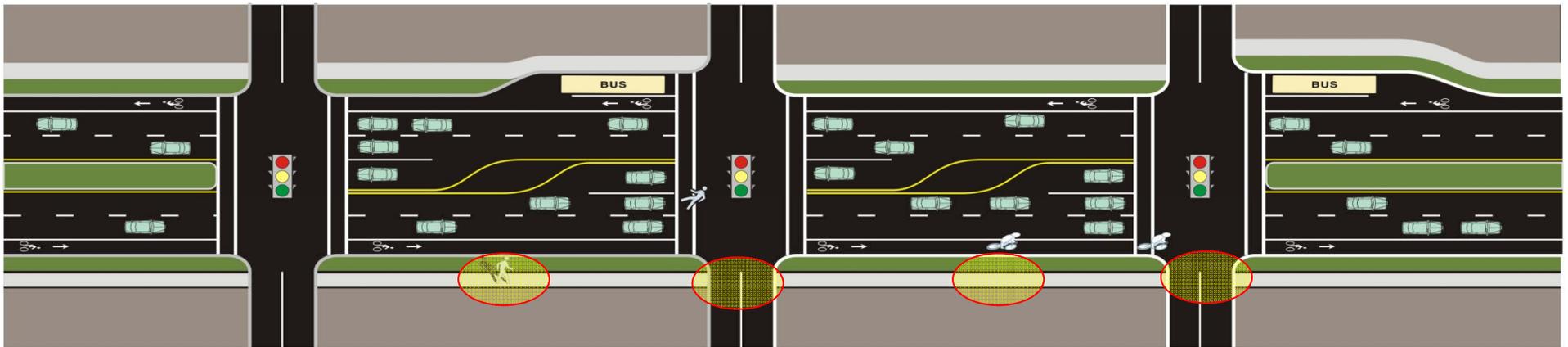
**Ped Link  
LOS Score**

**Ped Intersection  
LOS Score**    **Constant**

**Minimum of  
diversion time &  
unsignalized crossing delay time**

$$F_{cd} = 1.0 + \frac{0.10 d_{px} - (0.318 I_{p,link} + 0.220 I_{p,int} + 1.606)}{7.5}$$

# Pedestrian LOS: Facility

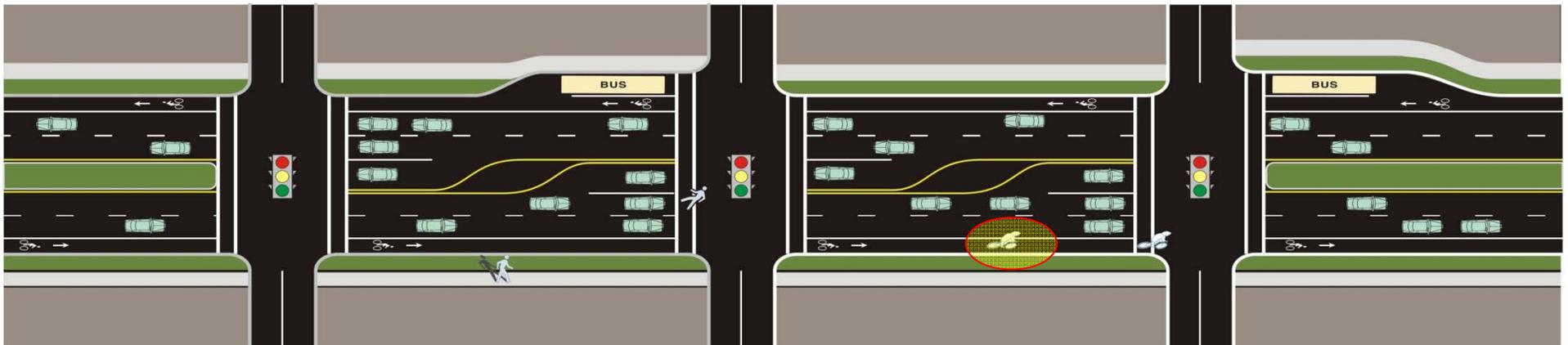


- **Length-weighted average of segment LOS scores**
  - **Can mask deficiencies in individual segments**
  - **Consider also reporting segment LOS score for the worst segment in the facility**

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# Bicyclist LOS: Links



# Bicycle LOS: Links Model Factors



## ▪ **Factors included:**

- Volume and speed of traffic in outside travel lane (–)
- Heavy vehicle percentage (–)
- Pavement condition (+)
- Bicycle lane presence (+)
- Bicycle lane, shoulder, and outside lane widths (+)
- On-street parking utilization (–)

# Bicyclist LOS: Links Model Form



$$I_{b,link} = 0.760 + F_v + F_S + F_p + F_w$$

**Bike Link LOS Score**      **Constant**      **Volume Factor**      **Speed Factor**      **Pavement Condition Factor**      **Cross-Section Factor**

$$F_p = \frac{7.066}{P_c^2}$$

**Pavement condition rating (1-5)**

**Adjusted midblock vehicle flow rate (veh/h)**

$$F_v = 0.507 \ln\left(\frac{v_{ma}}{4 N_{th}}\right)$$

**Number of through lanes in travel direction**

$$F_S = 0.199 \left[ 1.1199 \ln(S_{Ra} - 20) + 0.8103 \right] \left( 1 + 0.1038 P_{HV_a} \right)^2$$

**Vehicle running speed (>= 21 mi/h)**

**Adjusted percent heavy vehicles**

# Bicyclist LOS: Links Model Form



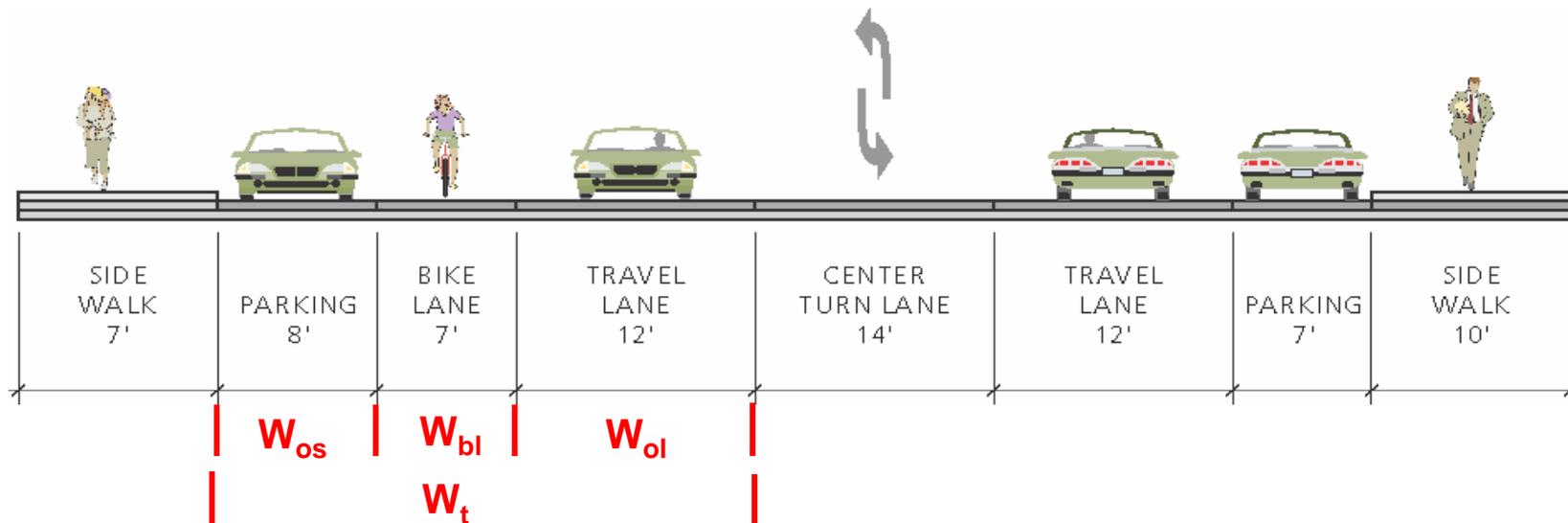
$$F_w = -0.005 W_e^2$$

Effective width of  
outside through lane

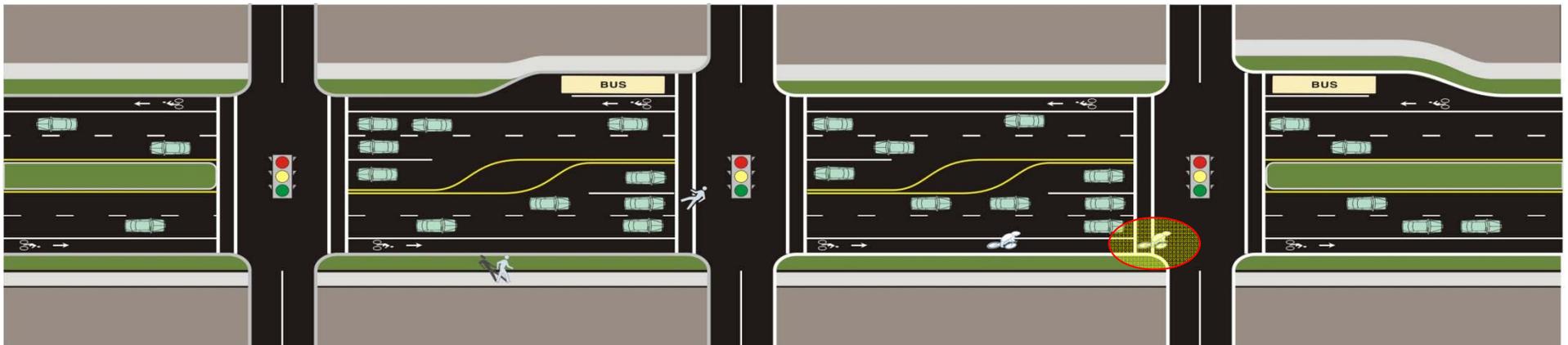
Condition	Variable When Condition Is Satisfied	Variable When Condition Is Not Satisfied
$p_{pk} = 0.0$	$W_t = W_{ol} + W_{bl} + W_{os}^*$	$W_t = W_{ol} + W_{bl}$
$v_m > 160$ veh/h or street is divided	$W_v = W_t$	$W_v = W_t (2 - 0.005 v_m)$
$W_{bl} + W_{os}^* < 4.0$ ft	$W_e = W_v - 10$ $p_{pk} \geq 0.0$	$W_e = W_v + W_{bl} + W_{os}^* - 20$ $p_{pk} \geq 0.0$

$W_{os}$  = width of paved outside shoulder

$W_{os}^*$  = adjusted width of paved outside shoulder (same as ped link LOS)



# Bicyclist LOS: Signalized Intersections



# Bicyclist LOS: Signalized Intersections Model Factors



- **Factors included:**
  - Width of outside through lane and bicycle lane (+)
  - Cross-street width (–)
  - Vehicle traffic volume in the outside lane (–)

# Bicyclist LOS: Signalized Intersections Model Form

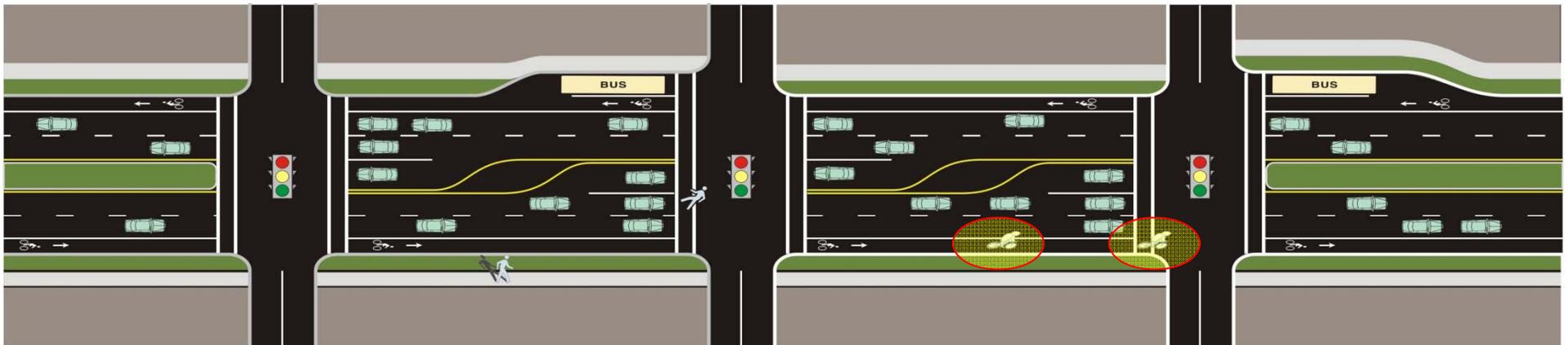


$$I_{b,int} = 4.1324 + F_w + F_v$$

<b>Bike</b>	<b>Constant</b>	<b>Cross-</b>	<b>Vehicle</b>
<b>Intersection</b>		<b>Section</b>	<b>Volume</b>
<b>LOS Score</b>		<b>Factor</b>	<b>Factor</b>

		<b>Motorized traffic volume in travel direction</b>
$F_w = 0.0153 W_{cd} - 0.2144 W_t$	$F_v = 0.0066 \frac{v_{lt} + v_{th} + v_{rt}}{4 N_{th}}$	
<b>Curb-to-curb cross-street width</b>	<b>Total width of outside lane, bike lane, paved shoulder</b>	<b>Number of through lanes in travel direction</b>

# Bicyclist LOS: Segments



# Bicyclist LOS: Segments Model Factors



- **Factors included:**
  - Bicyclist link LOS (+)
  - Bicyclist intersection LOS, if signalized (+)
  - Number of access points on right side (–)
    - Includes driveways and unsignalized street intersections
    - Judgment required on how low-volume residential driveways are treated

# Bicyclist LOS: Segments Model Form



Number of access points on right side

$$I_{b,seg} = 0.160 I_{b,link} + 0.011 F_{bi} e^{I_{b,int}} + 0.035 \frac{N_{ap,s}}{(L / 5280)} + 2.85$$

**Bike Segment  
LOS Score**

**Bike Link  
LOS Score**

**Indicator  
Variable**

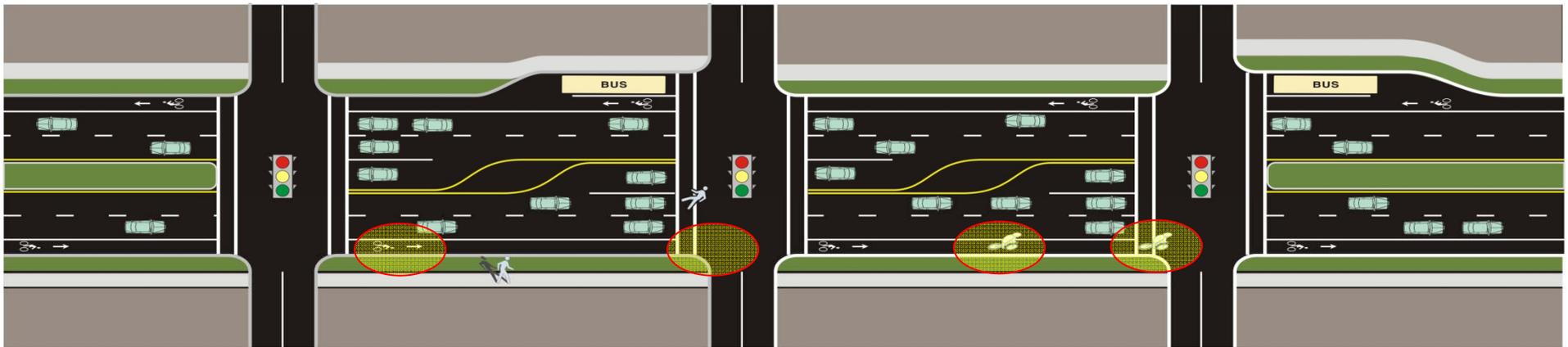
**Bike  
Intersection  
LOS Score**

**Segment length  
(mi)**

**Constant**

**$F_{bi} = 1$  if signalized  
 $F_{bi} = 0$  if unsignalized**

# Bicyclist LOS: Facility



- **Length-weighted average of segment LOS scores**
  - Can mask deficiencies in individual segments
  - Consider also reporting segment LOS score for the worst segment in the facility

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# Transit Passenger LOS: Overview



- **Only segment and facility LOS models**
- **Transit facility LOS is a length-weighted average of segment LOS**
- **“Transit” includes buses, streetcars, and street-running light rail**
- **Three main model components:**
  - Access to transit (pedestrian link LOS)
  - Wait for transit (frequency)
  - Riding transit (perceived travel time rate)

# Transit Passenger LOS: Segment Model Form



Perceived Travel Time

$$I_{t,seg} = 6.0 - 1.50 F_h F_{tt} + 0.15 I_{p,link}$$

Transit Segment  
LOS Score

Headway Factor

Ped Link  
LOS Score

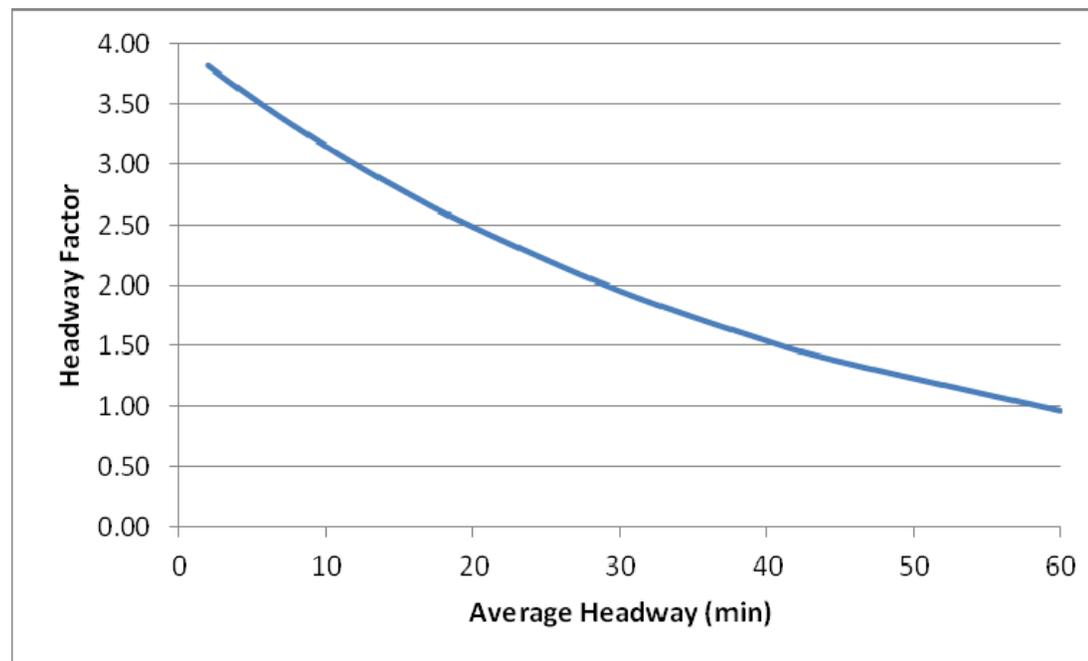
# Transit Passenger LOS: Headway Factor



$$F_h = 4.00 e^{-1.434 / (v_s + 0.001)}$$

**Headway factor**

**Number of transit vehicles  
serving segment per hour**



# Transit Passenger LOS: Perceived Travel Time Components



- **Factors included:**

- Actual bus travel speed (+)
- Bus stop amenities (+)
- Excess wait time due to late bus/train arrival (–)
- On-board crowding (–)

- **Default value of time data and average passenger trip lengths used to convert actual times into perceived times**

- For example, the trip seems to take longer when one has to stand

# Transit Passenger LOS: Perceived Travel Time Factor



$$F_{tt} = \frac{(e - 1) T_{btt} - (e + 1) T_{ptt}}{(e - 1) T_{ptt} - (e + 1) T_{btt}}$$

**e = ridership elasticity with respect to travel time changes, default value = -0.4**

**T<sub>btt</sub> = base travel time rate (4.0 or 6.0 min/mi)**

**T<sub>ptt</sub> = perceived travel time rate**

# Transit Passenger LOS: Perceived Travel Time Rate



**Perceived travel  
time rate (min/mi)**

$$T_{ptt} = \left( a_1 \frac{60}{S_{Tt,seg}} \right) + (2 T_{ex}) - T_{at}$$

**Perceived  
travel time rate  
due to stop  
amenities**

**Crowding  
perception  
factor**   **Actual  
travel  
time rate**   **Perceived  
travel time  
rate due to  
late arrivals**

$$a_1 = \begin{cases} 1.00 \\ 1 + \frac{(4)(F_l - 0.80)}{4.2} \\ 1 + \frac{(4)(F_l - 0.80) + (F_l - 1.00)(6.5 + [(5)(F_l - 1.00)])}{4.2 \times F_l} \end{cases}$$

**Load factor (p/seat) <= 0.80**

**0.80 < Load factor <= 1.00**

**Load factor > 1.00**

# Overview

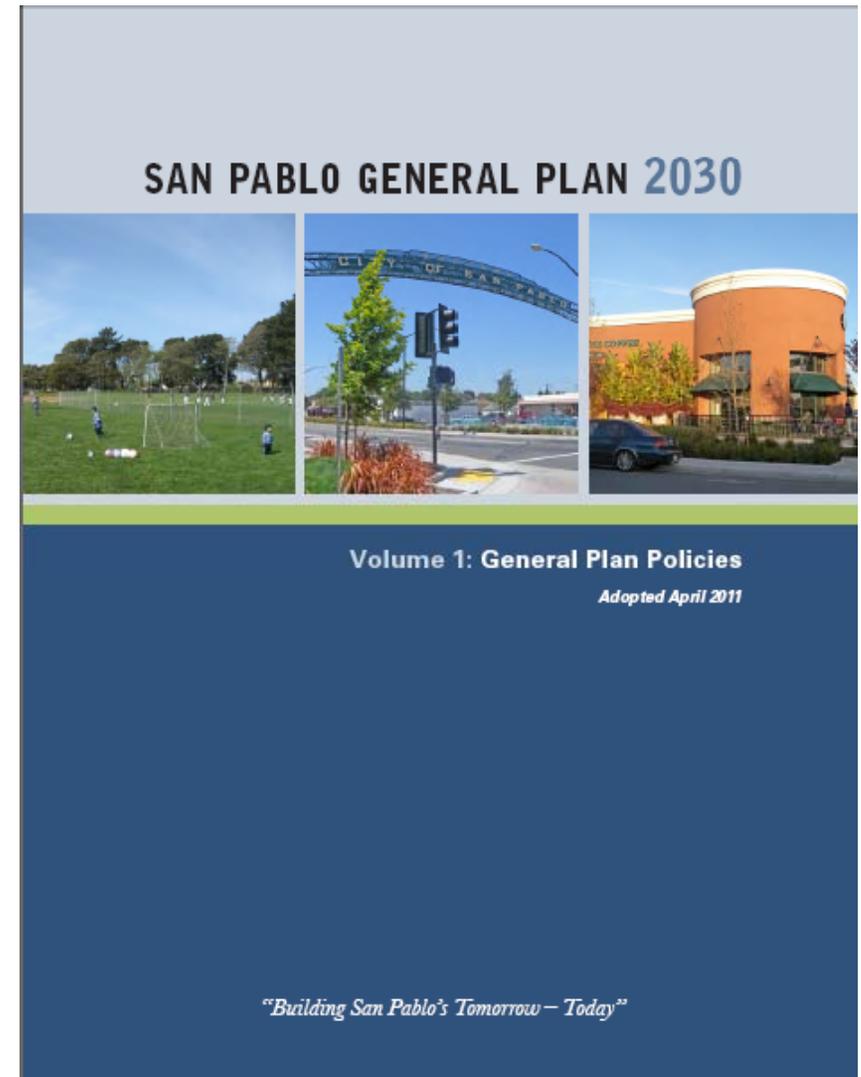
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# Case Study General Plan



CITY OF SAN PABLO  
City of New Directions

- **Adopted 2011**
- **Dyett and Bhatia – Prime consultant**
- **How to incorporate MMLOS**

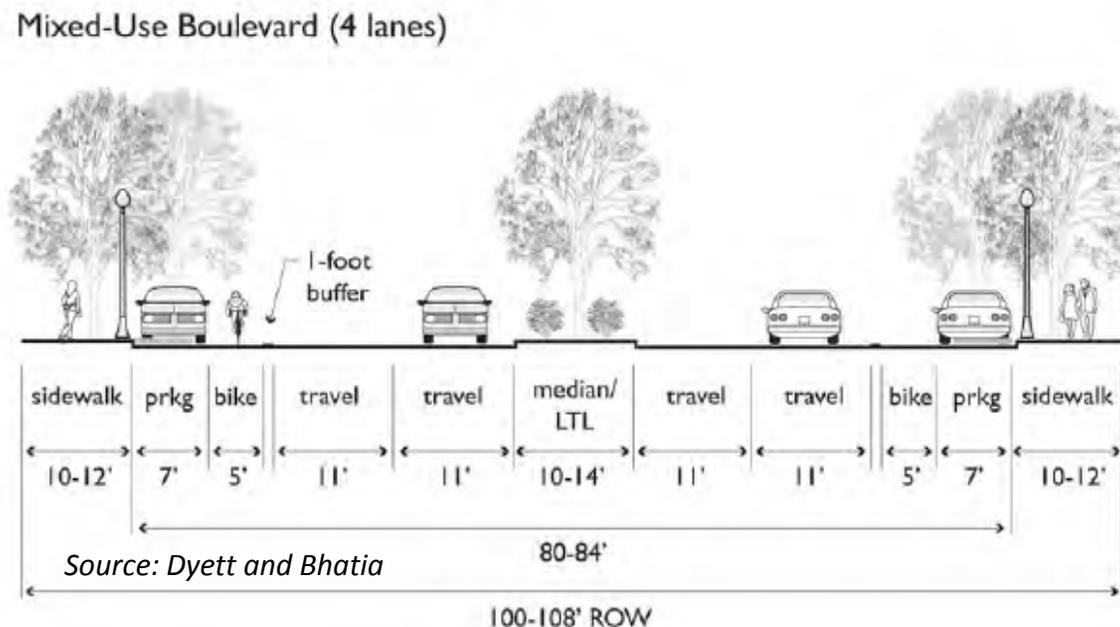


# Case Study General Plan



CITY OF SAN PABLO  
City of New Directions

- **Complete Street general policies**
- **Designation of circulation system**
  - Move away from motorist-only perceptions
  - Incorporate more multimodal designations



# Case Study General Plan



CITY OF SAN PABLO  
City of New Directions

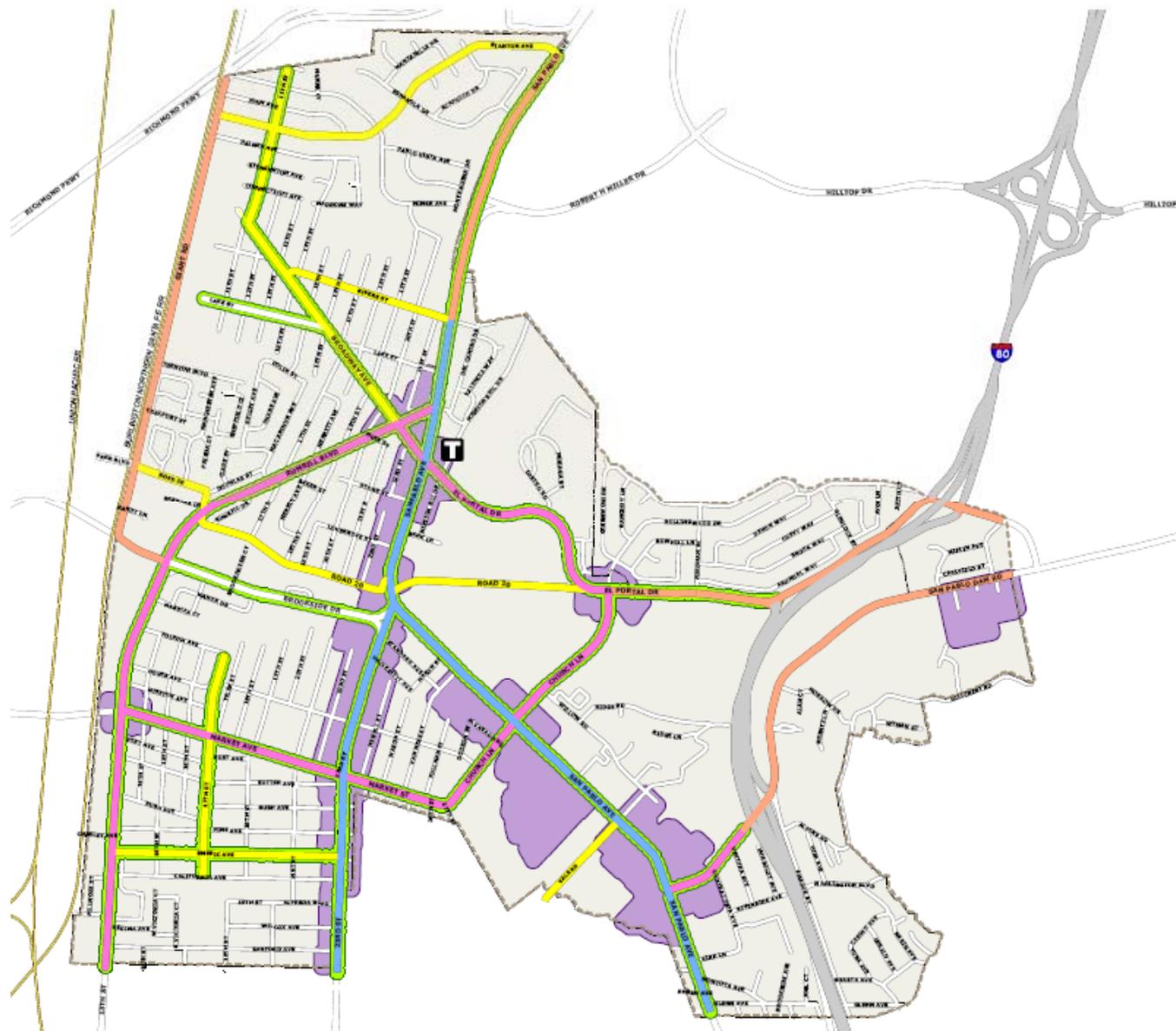


Figure 5-1  
**Proposed Roadway System**

- State Highway
- Mixed Use Boulevard
- Urban Arterial
- Auto Arterial
- Avenue
- Local

**T** Major Transit Hub

- Pedestrian Priority Zone
- Green Street Overlay

- Planning Area
- City Limits
- Railroads

SOURCE: Contra Costa County, 2010; City of San Pablo, 2010; Dyett & Bhatia, 2010.

# Case Study General Plan



## ■ Prioritization of different street types by mode

Table 5.2-1 Transportation Facilities Matrix

Facility	Transit	Bicycles	Pedestrians	Trucks	Automobiles
State Highway	□	×	×	□	□
Auto Arterial	□	□	○	■	■
Urban Arterial <sup>1</sup>	■	■	□	○	■
Mixed Used Boulevard	■	□	■	□	□
Avenue	○	□	□	○	□
Local	○	□	□	×	□

■ = Dominant  
 □ = Accommodated  
 ○ = Incidental  
 × = Prohibited

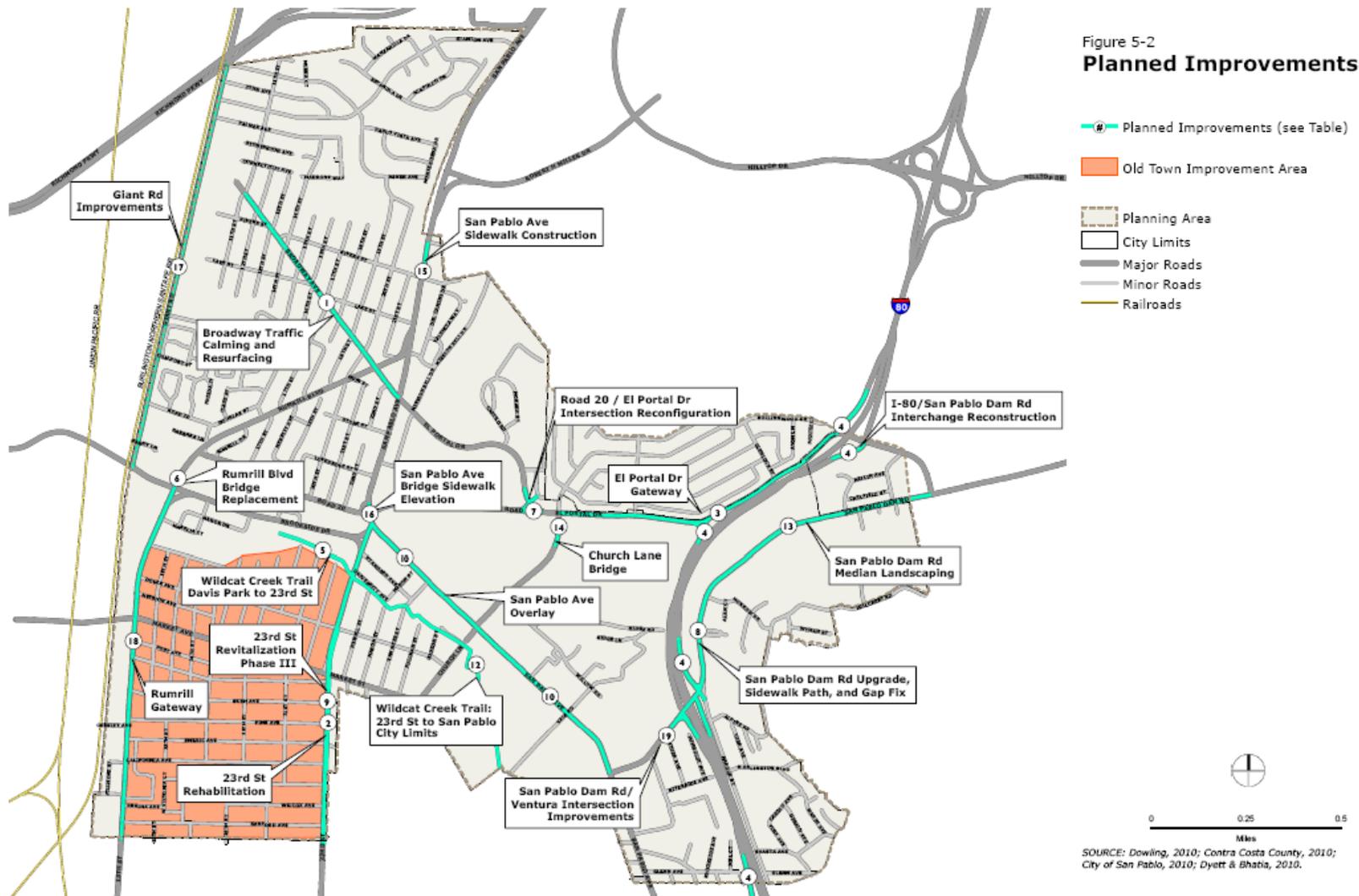
<sup>1</sup> Transit has priority over bicycles on Urban Arterials, where conflicts exist.

# Case Study General Plan



CITY OF SAN PABLO  
City of New Directions

## More robust determination of improvements



# Case Study General Plan



CITY OF SAN PABLO  
City of New Directions

## ■ MMLOS summary of factors for each mode

**Table 5.2-4 Definition of Multi-modal Level of Service Indicators**

LOS	Transit	Bicycle	Pedestrian
A	(Good walk access to bus stops, frequent service, good bus stop amenities.)	(Few driveway and cross street conflicts, good pavement condition, ample width of outside lane, including parking and bike lanes.)	(Low traffic volumes, wide buffer separating sidewalk from traffic, numerous street trees, and high parking occupancy.)
B			
C			
D			
E			
F	(Poor walk access to bus stops, infrequent service, poor schedule adherence, no bus stop amenities.)	(Poor pavement condition, narrow width of outside lane, frequent driveways and cross streets.)	(High traffic volumes, limited buffer separating sidewalk from traffic, few street trees, low parking occupancy.)

Source: Dowling Associates, 2010.

# Case Study Specific Plan



CITY OF SAN PABLO  
City of New Directions

## San Pablo Avenue *Specific Plan*



Adopted  
SEPTEMBER 2011

PREPARED BY  
**DYETT & BHATIA**  
Urban and Regional Planners

- **Adopted 2011**
- **Guide to revitalize in a sustainable manner**
- **MMLOS analysis**
  - Existing
  - 2030 No Project
  - 2030 Specific Plan

# Case Study Specific Plan



## ■ MMLOS Analysis

		AM Peak-Hour											
Corridor Section	Scenario	Northbound						Southbound					
		Transit Passenger		Bicyclist		Pedestrian		Transit Passenger		Bicyclist		Pedestrian	
		Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS
North	Existing	1.67	A	3.45	C	2.98	C	1.65	A	3.55	D	3.07	C
	2030 No Project	2.11	B	3.49	C	3.08	C	1.78	A	3.61	D	3.19	C
	2030 Specific Plan	2.07	B	3.18	C	2.84	C	1.76	A	3.29	C	3.04	C
Central	Existing	1.08	A	3.50	C	3.06	C	1.10	A	3.49	C	2.96	C
	2030 No Project	1.22	A	3.54	D	3.15	C	1.27	A	3.55	D	3.07	C
	2030 Specific Plan	1.20	A	3.48	C	3.03	C	1.23	A	2.95	C	2.83	C
South	Existing	0.91	A	4.13	D	2.87	C	0.80	A	3.60	D	2.83	C
	2030 No Project	1.07	A	4.22	D	2.99	C	1.06	A	3.65	D	2.96	C
	2030 Specific Plan	1.04	A	3.69	D	2.81	C	1.05	A	3.57	D	2.85	C

*Dowling Associates, Inc., Multi-Modal Level of Service analysis using CompleteStreetsLOS version 2.1.8, November 2010*

Legend	
	Worse than existing
	Worse than existing but better than 2030 No Project
	Better than existing

# Case Study Specific Plan



CITY OF SAN PABLO  
City of New Directions

## ■ MMLOS Analysis

		PM Peak-Hour											
Corridor Section	Scenario	Northbound						Southbound					
		Transit Passenger		Bicyclist		Pedestrian		Transit Passenger		Bicyclist		Pedestrian	
		Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS	Score	LOS
North	Existing	1.71	A	3.61	D	3.26	C	1.64	A	3.53	D	3.03	C
	2030 No Project	1.79	A	3.70	D	3.43	C	2.08	B	3.63	D	3.23	C
	2030 Specific Plan	1.76	A	3.35	C	3.20	C	2.05	B	3.30	C	3.08	C
Central	Existing	1.10	A	3.57	D	3.20	C	1.08	A	3.44	C	2.84	C
	2030 No Project	1.14	A	3.70	D	3.47	C	2.50	B	3.50	C	3.06	C
	2030 Specific Plan	1.12	A	3.62	D	3.35	C	2.46	B	2.90	C	2.82	C
South	Existing	0.95	A	4.36	E	3.10	C	0.79	A	3.58	D	2.76	C
	2030 No Project	0.99	A	4.78	E	3.37	C	1.30	A	3.69	D	2.99	C
	2030 Specific Plan	0.96	A	3.90	D	3.21	C	1.29	A	3.60	D	2.89	C

*Dowling Associates, Inc., Multi-Modal Level of Service analysis using CompleteStreetsLOS version 2.1.8, November 2010*

**Legend**

- Worse than existing
- Worse than existing but better than 2030 No Project
- Better than existing

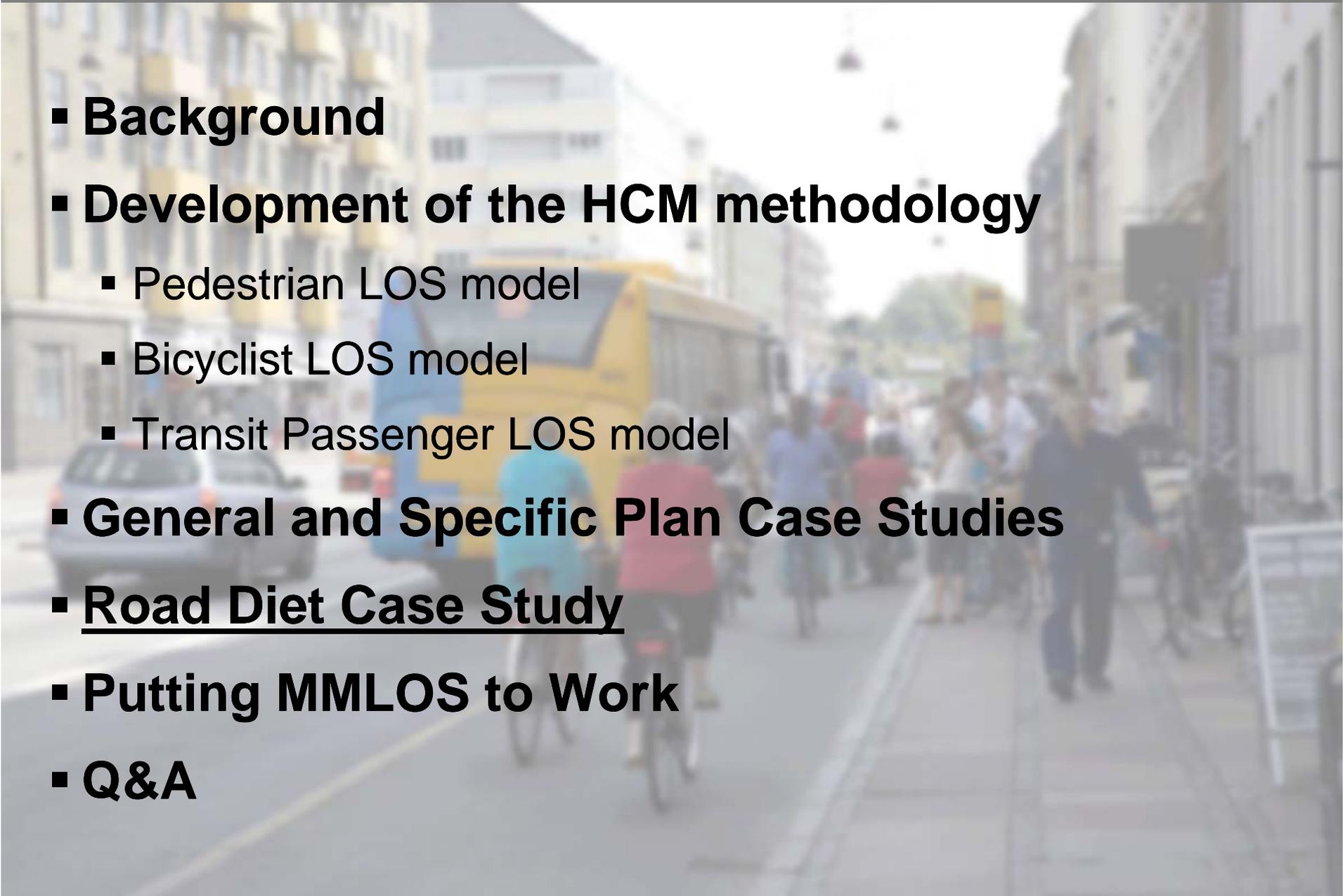
# Case Study

## General and Specific Plan



- **Benefits of MMLOS**
  - Provided baseline LOS for all travel modes
    - Reasonableness of LOS standards
  - Tested MMLOS for Specific Plan scenario
  - Multimodal roadway designations
    - Provides guidelines for improvements
    - Informs mitigation requirements
    - Provides an analysis tool

# Overview

- **Background**
  - **Development of the HCM methodology**
    - Pedestrian LOS model
    - Bicyclist LOS model
    - Transit Passenger LOS model
  - **General and Specific Plan Case Studies**
  - **Road Diet Case Study**
  - **Putting MMLOS to Work**
  - **Q&A**
- 

# Road Diet Case Study



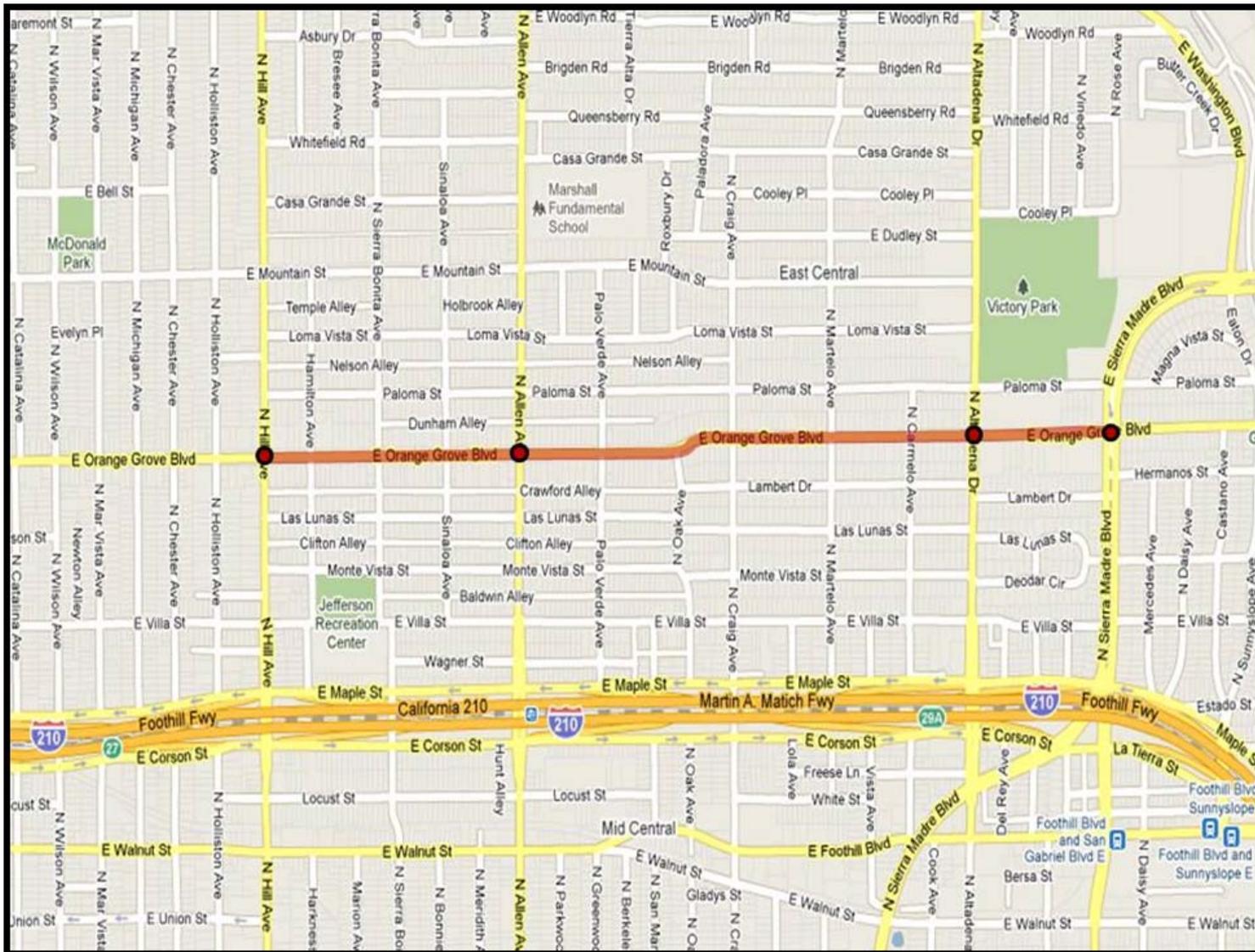
- **Worked with the City of Pasadena to analyze multimodal impacts of a Road Diet**

# Road Diet Case Study



- **When implementing a road diet, many concerns arise including:**
  - How will the lane reduction affect the auto mode?
  - Will transit operations be affected?
  - How much will the bicycle mode improve as a result of adding bike lanes?
  - Will there be any benefit to pedestrians?
- **Orange Grove Blvd. was analyzed using multimodal LOS to address these concerns**

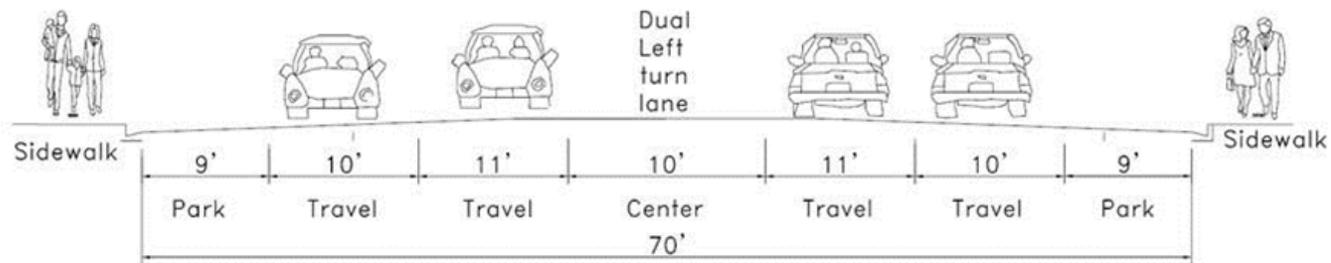
# Road Diet Case Study



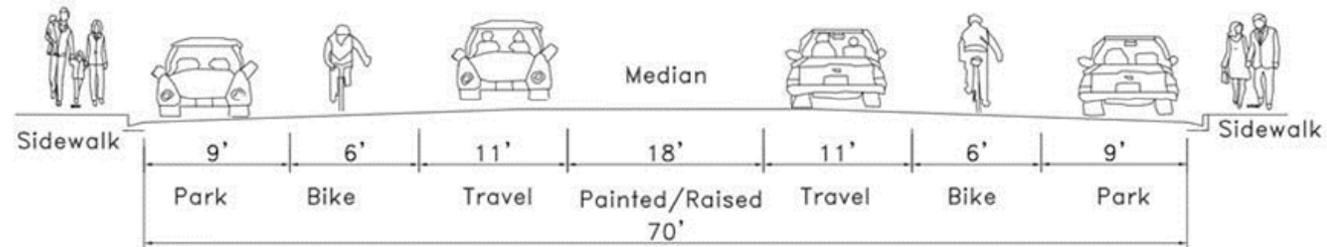
**11,200 ADT**  
**1.6 Miles**

HCM 2010 Overview & Multimodal Level of Service

# Road Diet Case Study



Existing Cross Section



Proposed Cross Section

# Road Diet Case Study



## ▪ Issues with Current Cross Section

- No facilities for bicyclists
- Light traffic volumes for a large right-of-way (ROW) roadway
- Higher speeds and wider crossing width which detract from a neighborhood feel

# Road Diet Case Study



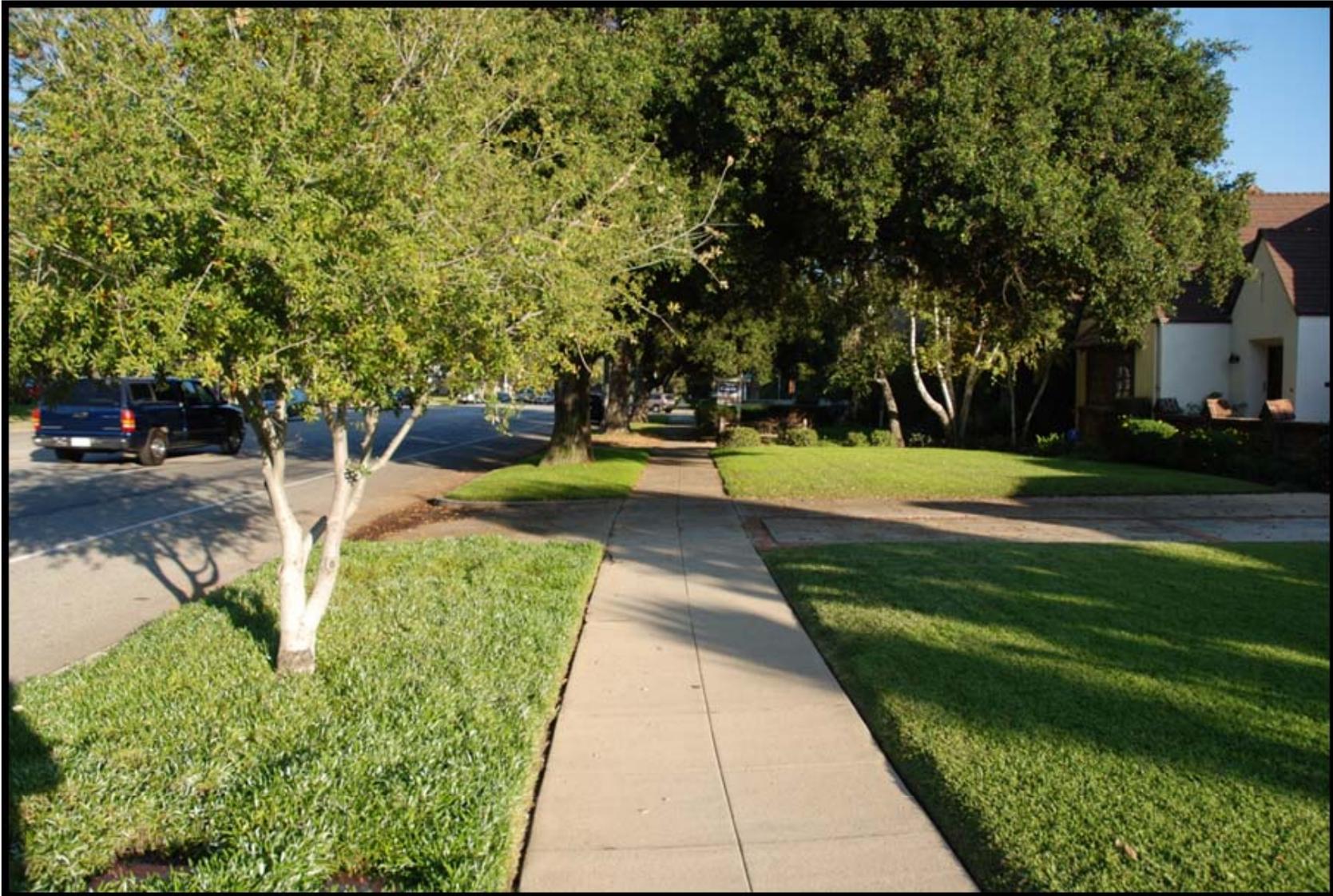
HCM 2010 Overview & Multimodal Level of Service

# Road Diet Case Study



HCM 2010 Overview & Multimodal Level of Service

# Road Diet Case Study



HCM 2010 Overview & Multimodal Level of Service

# Road Diet Case Study



## The Result:

- Analysis showed that the road diet will result in minor changes to the transit and auto mode
- The pedestrian and bicycle modes will improve between 9% and 20% if the road diet is implemented on this corridor

Orange Grove Boulevard - Facility PM					
	Mode	Existing Score (LOS)	Road Diet Score (LOS)	Difference	% Change
EB	Auto	2.33 (B)	2.57 (B)	0.24	10.3%
	Transit	3.23 (C)	3.19 (C)	-0.04	-1.2%
	Bicycle	3.44 (C)	2.73 (B)	-0.71	-20.6%
	Pedestrian	2.89 (C)	2.63 (B)	-0.26	-9.0%
WB	Auto	2.32 (B)	2.45 (B)	0.13	5.6%
	Transit	3.09 (C)	3.05 (C)	-0.04	-1.3%
	Bicycle	3.33 (C)	2.66 (B)	-0.67	-20.1%
	Pedestrian	2.84 (C)	2.58 (B)	-0.26	-9.2%

# Road Diet Case Study



## ▪ **Transit Passenger**

- Motorist speed decreased (-)
- Pedestrian LOS improved (+)

## ▪ **Bicyclist**

- Slower auto speeds (+)
- Fewer through lanes for same volume (-)
- Exclusive bike lane (+)

## ▪ **Pedestrian**

- More vehicles in lane nearest pedestrians (-)
- Increased space between auto and ped (+)
- Slower auto speeds (+)

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- **Q&A**

- **Caltrans Smart Mobility Framework Pilot Study**
  - Purpose: To integrate the Smart Mobility Framework (principles, place types, and performance measures) into Department planning practice.
  - Pilot Areas
    - North Cal. – Second Generation CSMP for I-680
    - South Cal. – South Bay Cities COG Subregional Long Range Transportation Plan

## ▪ **Smart Mobility Framework**

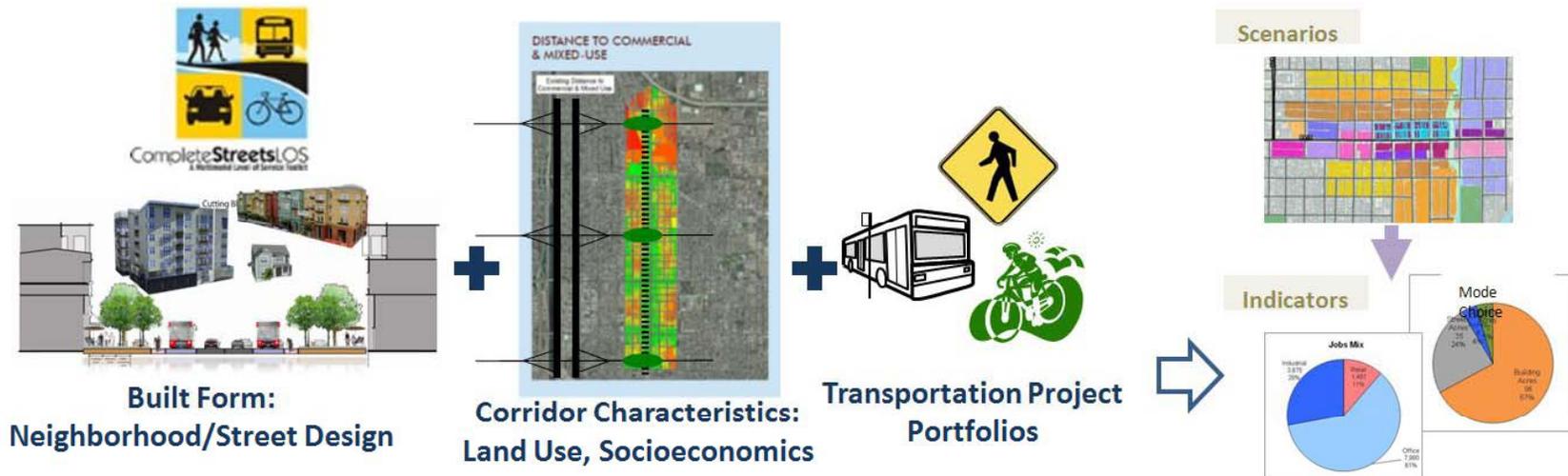
- 6 sustainable principles including location efficiency, reliable mobility, safety, equity, and economy
- 7 place types based on community design and regional accessibility
- 17 performance measures
  - Includes Multimodal Service Quality (LOS)

## ▪ **Multimodal Service Quality**

- One of 17 SMF performance measures
- Recommended metrics are mode-specific (bicycle and pedestrian) LOS measures, transit availability and reliability, and auto travel efficiency
- HCM 2010 is one of the tools cited in SMF for measuring MMLoS

# SMF History

- Came out before HCM 2010 MMLoS
- Land Use/Urban Form oriented
- Laundry list of performance measures



# Current SMF Efforts



## ▪ **Pilot Area 1 – I-680 CSMP**

- Network includes freeway corridor, parallel arterials, transit services, on-street bicycle lanes, trails, and pedestrian
- Performance measures identified based on quality and availability of tools and data.
  - MMLOS was not recommended, too data intensive for the entire corridor

## ▪ **Pilot Area 2 – South Bay Cities Subregional Transportation Plan**

- Kick-off scheduled for January 2013

## ▪ **More Info:**

- Chris Ratekin, Caltrans HQ – Community Planning  
(916) 653-4615  
[chris\\_ratekin@dot.ca.gov](mailto:chris_ratekin@dot.ca.gov)

# Overview

- **Background**
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# Questions/Comments

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