

CALIFORNIA DEPARTMENT OF TRANSPORTATION



**AMERICANS WITH DISABILITIES ACT
ANNUAL REPORT
FISCAL YEAR 2012/13**

**Prepared in Compliance with the June 2010 Final Order Concerning
*Californians for Disability Rights, Inc., et al. v.
California Department of Transportation*
Case No.: C 06 5125
Settlement Agreement re Class Action Settlement**

December 2013



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EXECUTIVE SUMMARY

In August 2006, Californians for Disability Rights, Inc., the California Council of the Blind, Mr. Ben Rockwell, and Mr. Dmitri Belser, on behalf of themselves and on behalf of all others similarly situated, filed in the United States District Court for the Northern District of California a class action lawsuit against the California Department of Transportation (Caltrans) and the Caltrans director, in his official capacity, claiming violations of both federal and State laws, principally concerning statutory provisions contained in the Americans With Disabilities Act (ADA).¹ The plaintiffs claimed the violations were caused by Caltrans' alleged failure to install and/or maintain curb ramps and sidewalks that allow reasonable access for mobility and visually impaired persons. In June 2010, a lawsuit settlement agreement was ordered by the court and entered into by and among all parties.²

One of the requirements of the settlement agreement requires that for thirty years Caltrans complete an annual report providing sufficient information to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement. The annual report is due within 180 days after the close of each federal fiscal year (FY). By mutual agreement between the parties, the reporting period was changed from the federal fiscal year to the State fiscal year, July 1 through June 30.

Caltrans' "Americans With Disabilities Act Annual Report, Fiscal Year 2012/13" is the third annual report and includes information on Caltrans' compliance with the settlement agreement during the period from July 1, 2012, through June 30, 2013. Caltrans' accomplishments for each of the ten reporting requirements of the settlement agreement for FY2012/13 are as follows:

1. Program Access Improvements Funded by the Annual Commitment.

Caltrans completed construction on twelve ADA access improvement projects totaling \$11,665,334 (see table 1) and \$106,167 (See table 2) of access improvements constructed as part of four Capital Preventative Maintenance (CAPM) projects in FY2012/13. Construction included the completion of 164 curb ramps, 9,371 linear feet (1.7 miles) of sidewalk, and 31 park and ride locations. Program access improvements totaled \$11,771,501 for FY2012/13.

¹The Americans With Disabilities Act of 1990 (42 U.S.C. § 12101 et seq. and 47 U.S.C. § 225, Pub. L. 101-336, July 26, 1990, 104 Stat. 327, as amended by the ADA Amendments Act of 2008, Pub. L. 110-325, September 25, 2008).

²January 2010 *Californians for Disability Rights, Inc. v. California Department of Transportation*, Case No.: C 06 5125, Settlement Agreement Re Class Action Settlement, <http://www.dot.ca.gov/hq/bep/documents/Settlement_Agreement.pdf>, accessed September 30, 2013..



- 2. Allocation of Annual Commitment of Funds for Program Access Improvements.** The annual commitment goal for FY2012/13 was \$25 million plus a \$20.9 million carry-over from previous fiscal years. In FY2012/13 a total of \$11.7 million was expended for access improvement projects and an additional \$3.5 million in annual commitment-eligible ADA program-related costs for a total of \$15.2 million. The resulting carry-over from FY2012/13 will be \$29.2 million.
- 3. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, or Alteration Projects.** Caltrans constructed 363 curb ramps, 23,569 linear feet (4.4 miles) of sidewalk, and added or modified 432 accessible pedestrian push buttons in FY2012/13 as part of highway improvement projects. (See appendix A)
- 4. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered During the Reporting Fiscal Year.** Caltrans constructed 73 accessible pedestrian push buttons within barrier removal projects as part of ADA access improvement projects and not attributable to the annual commitment in FY2012/13.
- 5. Training and Monitoring Efforts Undertaken During the Reporting Fiscal Year to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities** Caltrans continues to provide on-line temporary pedestrian routes through work zones training for Caltrans personnel and others. To date, approximately 1,600 Caltrans construction personnel have completed the training. In June 2013, the ADA Infrastructure Program executed a new construction training contract that includes the development of an updated temporary routes through work zones handbook and training course to ensure that contractors install and maintain accessible routes when a pedestrian facility is affected as part of a construction project.
- 6. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82).** Changes were made to Design Information Bulletin (DIB) 82 in FY2012/13 to reflect new federal guidance including changes to the U.S. Department of Justice *2010 ADA Standards for Accessible Design* (2010 Standards). DIB 82-05 is expected to be implemented in October 2013.
- 7. Program Access Improvements Planned for the Next Fiscal Year.** Five program access improvement projects, totaling approximately \$6.3 million, are anticipated to complete construction in FY2013/14. (See table 3.)
- 8. Estimated Dollar Amount of Funding to Be Allocated to Program Access Improvements Planned for Future Fiscal Years.** Caltrans is expecting to complete seven projects in FY2014/15 with an estimated cost of \$42.4 million, nine projects in FY2015/16 with an estimated cost of \$35.9 million, thirteen projects for FY2016/17 with an estimated cost of \$60.4 million and eleven



projects for FY2017/18 with an estimated cost of \$35.5 million. Projects for FY2018/19 and FY 2019/20 are in the planning stage.

9. Grievances Received From the Accessibility Grievance Procedure.

Caltrans received 207 accessibility grievances and access requests in FY2012/13.

- 10. Status of the Resolution of Accessibility Grievances.** The centralized grievance intake and investigation process is currently being operated and managed through a consultant contract with ADA Accrediting and Consulting that runs through June 30, 2015. The process and the tools developed for its implementation have been managed and streamlined over the last two years to ensure that barriers are correctly identified and communication improved with the requester. All accessibility grievances received in FY2012/13 were investigated by ADA Accrediting and Consulting and Caltrans and are in various stages of resolution. (See appendix B)



BACKGROUND

Caltrans owns and maintains an estimated 4,000 miles of sidewalks along 15,000 miles of roadways in addition to pedestrian facilities that are part of bridge structures, park and ride facilities, vista points, safety roadside rest areas, and pedestrian undercrossings and overcrossings as part of the State Highway System. The majority of Caltrans' pedestrian infrastructure are located on routes that pass through urban centers. Regular maintenance of and upgrades to this extensive pedestrian infrastructure are required to keep the system functioning and compliant with federal and State laws.

According to the terms of the 2010 lawsuit settlement agreement, Caltrans shall:

1. Allocate \$1.1 billion from the State Highway Operation and Protection Program (SHOPP) in annual commitments over a compliance period of thirty years to improve access on sidewalks and other pedestrian facilities (program access improvement projects). Annual commitment levels are:
 - \$25 million a year for the first five fiscal years (FY2010/11 through FY2014/15).
 - \$35 million a year for the next ten fiscal years (FY2015/16 through FY2024/25).
 - \$40 million a year for the next ten fiscal years (FY2025/26 through FY2034/35).
 - \$45 million a year for the last five fiscal years (FY2035/36 through FY2039/40).
2. Ensure that each new construction or rehabilitation project improves pedestrian facilities as part of that project. ADA-required work accomplished as part of these projects is Caltrans' responsibility under federal and State ADA laws and regulations and does not count toward fulfillment of the annual commitment.
3. Revise ADA design guidance, contained in DIB 82, to ensure that Capital Preventative Maintenance (CAPM) projects adjacent to pedestrian facilities must include installation or upgrade of curb ramps at the time the CAPM work is performed, and where vehicular lanes and shoulders are intended by Caltrans for pedestrian use, those lanes and shoulders must comply with accessibility requirements. Costs for curb ramp improvements are included up to 25 percent of the annual commitment.
4. Develop and implement temporary routes through work zones guidance, ensuring that construction activities requiring temporary pedestrian routes are accessible by persons with disabilities, including training of Caltrans personnel involved in designing and inspecting such work.



5. Accept accessibility grievances and access requests from persons with disabilities and others, and respond within specific timeframes in accordance with U.S. Department of Justice regulations and the terms of the settlement agreement.
6. Complete an annual report, at the end of the first full fiscal year (FY2010/11) and every year after during the compliance period, with sufficient detail to allow the plaintiffs' attorneys to evaluate whether Caltrans is complying with the terms of the settlement agreement.
7. Retain for the first seven years of the compliance period an outside access consultant with substantial experience in evaluating and/or assisting public entities in evaluating the accessibility of programs, services, activities, and facilities.

Caltrans created the ADA Infrastructure Program in July 2010 as a single statewide focal point for infrastructure-related ADA compliance issues. The program's primary functions are to develop and coordinate guidelines and policy improvements and to support the initiation of access improvement projects that fulfill the requirements of the settlement agreement. The program also provides coordination for accessibility related issues, monitors and updates the ADA transition plan, manages the two ADA programs in the SHOPP and provides leadership and guidance on the resolution of ADA-related complaints.

In June 2013, Caltrans executed Phase III of the statewide pedestrian infrastructure assessments to identify accessibility barriers on pedestrian under-crossings and over-crossings, highway on-ramps and off-ramps, safety roadside rest areas, and park-and-ride lots. Future infrastructure assessments will include bridge structures, buildings, and other facilities. All collected field assessment data will be populated electronically into the Caltrans ADA database system.

Additionally, a centralized grievance and access request intake process was initiated in June 2011 through a consultant contract. The process and the tools developed for its implementation have been streamlined over the last two years to ensure barrier location accuracy and improved communication with requesters. The grievance and intake process is currently being operated, managed, and updated by a consultant contract with ADA Accrediting and Consulting that runs through FY2014/15. Over that two-year period, specific tasks within the process will be transitioned back to the Caltrans ADA Infrastructure Program. The ADA intake process is accessible in several formats including an online intake form available at <<http://www.dot.ca.gov>> via the ADA Access Request button and at <<http://www.dot.ca.gov/contactus.htm>>.



ACCESS CONSULTANT

For the first seven years of the thirty year compliance period, Caltrans is required to retain an outside access consultant with substantial experience evaluating and assisting public entities in evaluating the accessibility of programs, services, activities, and facilities. The consultant's duties include reviewing Caltrans' access improvement projects, the annual report, and providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement. An evaluation report by the consultant, Sally Swanson Architects, Inc., for FY2011/12 was completed and provided to the plaintiffs in March 2013. The parties involved in the settlement agreement have agreed that an access consultant will be on contract with Caltrans through the end of FY2017/18 as long as substantial compliance with the settlement agreement is achieved.

PERFORMANCE REPORT

Within 180 days after the end of every fiscal year, Caltrans is required to prepare an annual report to demonstrate Caltrans' compliance with the terms of the settlement agreement. The annual report shall provide information about the following ten items listed, in order to allow the plaintiff's attorneys to evaluate Caltrans' performance.

In order to simplify the tracking of costs and provide complete barrier removal information within projects, program access improvement, new construction, and alteration projects will be reported once the construction is complete.

1. Program Access Improvements Funded by the Annual Commitment

A major component of the settlement agreement and the annual report is the annual commitment. The annual commitment is an annual level of funding allocated by Caltrans primarily for program access improvement projects that remove accessibility barriers within its pedestrian infrastructure and other program related costs.

For the first five years of the compliance period, starting with FY2010/11, the targeted annual commitment funding level is \$25 million. If the total annual commitment is not met each year, the uncommitted portion of that year's target will be used in subsequent years as soon as practical. Excess commitments in any given fiscal year will be credited toward the target commitment in future years.



Eligible expenditures in the annual commitment include:

- (A) Program access improvements.
 - (1) Access improvement projects developed to remove access barriers.
 - (2) Projects derived from access requests and grievances received from the accessibility grievance procedure.
 - (3) Access improvements constructed as part of CAPM projects, up to 25 percent of the total annual commitment.
- (B) Costs related to managing Caltrans' ADA Infrastructure Program and implementing ADA program access improvements.
- (C) Costs associated with establishing and managing the new accessibility grievance procedure and access request process.
- (D) Completion of Caltrans' infrastructure assessment of accessibility barriers.
- (E) Retention of an access consultant.
- (F) Annual commitment adjustments for prior fiscal years.

(A) Program Access Improvements. The main funding source for access improvement projects is the SHOPP. The SHOPP is a four-year funding program, updated every two years, and is the funding process by which the majority of Caltrans' rehabilitation and operational improvements, including access improvement projects, are programmed and managed for delivery. In 2009, Caltrans established the Pedestrian Infrastructure Program as a complement to the existing Curb Ramps Program within the SHOPP to accommodate access improvement projects that focus on aspects of barrier removal other than curb ramps (sidewalks, pedestrian structures, pedestrian signals, and park and ride lots). Major projects (projects greater than \$1 million) contained in the SHOPP's two ADA programs will encompass the majority of ADA barrier removal work needed to meet the annual commitment. Minor projects (projects less than \$1 million) contained in the SHOPP Minor Program are typically scoped, designed, and put out to bid within a single fiscal year, allowing for expedited response to access barrier issues.



(1) Access Improvement Projects Developed to Remove Access Barriers.

Access improvement projects are primarily composed of curb ramp installations or upgrades, sidewalk improvements and repairs, crosswalks, obstruction removal, and relocation of accessible pedestrian signals. Incidental work such as drainage improvements, utility relocation, signal relocation, and other features may be included if minor to the scope of the project and necessary for improved pedestrian accessibility and safety. Criteria for determining the priority of projects to be funded as program access improvements are specified in the settlement agreement. In FY2012/13, the third year of the settlement agreement, Caltrans completed twelve access improvement projects that included construction of 145 curb ramps, 9,288 linear feet (1.7 miles) of sidewalk, and 31 park and ride locations. Specific project locations and costs are listed in table 1.



<p align="center">Table 1</p> <p align="center">ACCESS IMPROVEMENT PROJECTS</p> <p align="center">FY2012/13</p>						
Route	County	City	Location	Project No.	Construction Completed	Project Cost
SR 113	Yolo	Davis, Woodland	Various	03-2F670	12/31/2012	\$857,351
SR 25, SR 456	San Benito Monterey	Hollister, San Juan Bautista, Chualar, Salinas	Various	05-0R840	3/29/2013	\$2,391,691
SR 1	Monterey	Carmel	Ocean Avenue	05-0T530	1/04/2013	\$143,760
SR 1, SR 33, US 101, SR 126	Ventura	Various	Various	07-27670	6/21/2013	\$817,386
SR 18	San Bernardino	San Bernardino	Between 43 rd & 48 th streets	08-0M830	9/21/2012	\$697,965
SR 18, SR 62	San Berardino	Apple Valley, Big Bear, Joshua Tree	Various	08-0P670	5/22/2013	\$776,452
SR 38	San Bernardino	Redlands	Various	08-0Q800	10/30/2012	\$151,233
SR 158	Mono	June Lake	West Big Rock Road to Gull Lake Road	09-35010	6/6/2013	\$1,025,484
SR 99, SR 108, SR 120	Stanislaus	Ceres, Oakdale, Modesto	Various	10-0U480	11/5/2012	\$548,408
SR 75	San Diego	San Diego, Imperial Beach	Saturn Blvd to 13 th Street	11-29671	9/21/2012	\$1,511,857
I-5, I-8, I-15, SR 52, SR 67, SR 76, SR 78, SR 94, SR 125, I-805	San Diego	Various	Park and Ride Lots	11-40600	4/5/2013	\$1,900,909
I 405	Orange	Irvine	Various Interchanges	12-0M140	6/19/2013	\$842,838
Total						\$11,665,334



(2) Projects Derived From Access Requests and Grievances Received From the Accessibility Grievance Procedure. ADA program access improvement projects completing construction in FY2012/13 were derived from either noncompliant locations listed in Caltrans’ ADA compliance transition plan, field review information collected as part of the project development process, or from an accessibility grievance or access request. Based on historical information from district staff, it is estimated that four of the twelve ADA access improvement projects completed in FY2012/13 were initiated to resolve an accessibility grievance or access request. However, these projects were initiated prior to the development of the current Accessibility Grievance Procedure and therefore do not have a barrier removal request in the system.

(3) Access Improvement Projects Constructed as Part of CAPM Projects, up to 25 Percent of the Total Annual Commitment. CAPM projects in FY2012/13 included construction of 19 curb ramps and 83 linear feet of sidewalk. Project locations are listed in table 2 below.

TABLE 2					
ACCESS IMPROVEMENT PROJECTS CONSTRUCTED AS PART OF CAPM PROJECTS FOR FY2012/13					
Route	County	City	Project No.	Construction Complete	ADA Access Costs
SR 29, SR 53	Lake	Lower Lake, Clear Lake	01-47320	04/19/2013	\$45,540
	San Diego	Imperial Beach, Coronado	11-26200	04/05/2013	\$10,800
I-15	San Diego	San Diego	11-26530	11/27/2012	\$18,850
SR 74	Orange	San Juan Capistrano	12-0J430	01/03/2013	\$30,977
Total					\$106,167

Expenditures Towards FY2012/13 Annual Commitment: **\$106,167**

(B) Costs Related to Managing Caltrans’ ADA Infrastructure Program and Implementing ADA Program Access Improvements. In 2010, Caltrans initiated the ADA Infrastructure Program as a single focal point for directing the application of all federal and State ADA requirements, developing and enforcing departmental



accessibility policy, and managing compliance with the 2010 ADA lawsuit settlement. Over the last two years additional Title II duties have been consolidated within the ADA Infrastructure Program including the statewide ADA Coordinator role, responsibility for grievance intake and investigation, local agency compliance reviews, and the Federal Highway Administration (FHWA) annual ADA report.

For the FY2012/13, the ADA Infrastructure Program was comprised of seven staff members, six of whom performed work directly related to program access improvements and fulfillment of the terms of the lawsuit settlement agreement. Duties include, but are not limited to, development of ADA policy, management of two ADA programs in the SHOPP, guidance to district personnel in project initiation and development, updates to the ADA transition plan, ADA program data management and reporting, development and contract management of consultant contracts, oversight of the grievance intake and investigation process, and interaction with the access consultant.

Expenditures Towards FY2012/13 Annual Commitment: **\$864,135**

(C) Costs Associated With Establishing and Managing the New Accessibility

Grievance Procedure and Access Request Process. As the owner-operator of the State's transportation infrastructure, including pedestrian facilities, Caltrans has a legal obligation to respond to complaints regarding accessibility barriers brought to its attention by persons with disabilities and others. As part of the terms of the settlement agreement, Caltrans has revised its procedures for responding to accessibility grievances and access complaints to be in compliance with U.S. Department of Justice regulations.

The grievance and intake process is currently being operated, managed and improved by a consultant contract with ADA Accrediting and Consulting (ADAAC) that runs through FY2014/15. The ADA intake process is accessible in several formats including an online intake form available at <<http://www.dot.ca.gov>> via the ADA Access Request button and at <<http://www.dot.ca.gov/contactus.htm>>. Contract expenditures towards the FY2012/13 annual commitment total \$1,651,309.

Appendix B lists the accessibility grievances and access requests received in FY2012/13 and includes the locations, action dates, and status of resolution for each request.

A district ADA engineer has been designated in each of Caltrans' twelve districts to provide district input on ADA grievance and access request resolutions, initiate ADA improvement projects, update Caltrans' ADA transition plan, and provide technical guidance to project development teams and others. Funding for nine personnel years, (\$842,166) has been redirected from other traffic safety investigations to provide this service for the Caltrans ADA Infrastructure Program in FY2012/13.

Expenditures Towards FY2012/13 Annual Commitment: **\$2,493,475**



(D) Completion of Caltrans' Infrastructure Assessment of Accessibility Barriers.

Phase I and II of the assessment of Caltrans' infrastructure have been completed and include the assessment of 4,000 miles of sidewalks and street crossings and more than 30,000 noncompliant locations for compliance with federal and State ADA standards. The results of these assessments, are included in the Caltrans access barrier database and transition plan.

Phase III of pedestrian accessibility compliance assessments was initiated in June 2013 and includes pedestrian facilities on highway on-ramps and off-ramps, park-and-ride lots, pedestrian under and overcrossings, and safety roadside rest areas. Future infrastructure assessments will include bridge structures, buildings, and other facilities. The funding related to this contract will be expended in the 2013/14 and 2014/15 fiscal years.

Expenditures Towards FY2012/13 Annual Commitment: **\$0**

(E) Retention of an Access Consultant. In April 2011, Caltrans retained an outside accessibility consultant, Sally Swanson Architects, Inc., to review Caltrans' access improvement projects and the annual report providing an evaluation to the plaintiffs and members of the settlement class concerning Caltrans' compliance with the settlement agreement. The evaluation report for FY2011/12 by the consultant was completed and provided to the plaintiff in March 2013.

Expenditures Towards FY2012/13 Annual Commitment: **\$80,862**

(F) Annual Commitment Adjustments from Prior Fiscal Years. The ADA Infrastructure Program compiles information immediately after the end of the fiscal year to develop program access expenditures for the fiscal year. Occasionally the totals reported in previous years must be adjusted for a number of reasons including:

- Additional expenditures after contract construction acceptance of a project
- Minor projects performed in the district that were not included in previous fiscal year reports.
- Potential future deductions due to non compliant project locations.

Project cost reported in Table 1 is the cost determined at the end of the reporting fiscal year. The project cost could change on some projects as the project payments are finalized.

Project identification and annual commitment adjustments for previous fiscal years are listed in appendix C. The total annual commitment adjustment for FY2012/13 is \$1,547,264.



2. Allocation of Annual Commitment of Funds for Program Access Improvements

The annual commitment target and expenditures for FY2012/13 are summarized below.

Annual Commitment FY2012/13		\$25,000,000
Carry-Over from FY2011/12		\$20,974,218
Adjusted Annual Commitment for FY2012/13		\$45,974,218
Program Access Improvements		
Access Improvement Projects		
Developed to Remove Access Barriers	\$ 11,665,334	
Projects Derived From Access Requests and Grievances Received From the Accessibility Grievance Procedure	\$ 0	
Access Improvements Projects Constructed as Part of CAPM Projects, up to 25 Percent of the Total Annual Commitment	\$ 106,167	
Costs Related to Managing Caltrans' ADA Infrastructure Program and Implementing ADA Program Access Improvements	\$ 864,135	
Costs Associated With Establishing and Managing the New Accessibility Grievance Procedure and Access Request Process	\$ 2,493,475	
Costs Associated With Completion of Caltrans' Infrastructure Assessment of Accessibility Barriers	\$ 0	
Retention of an Access Consultant	\$ 80,862	
Total Annual Commitment Expenditures in FY2012/13	\$ 15,209,973	
Annual Commitment Adjustments from Prior Fiscal Years		\$ 1,547,264
Carry-Over to FY2013/14 Annual Commitment		\$29,216,981



3. Access Improvements Relating to Pedestrian Facilities and Park and Ride Facilities Not Funded by the Annual Commitment Completed as Part of New Construction, Alteration, or CAPM Projects

In addition to constructing program access improvements, Caltrans removes accessibility barriers and creates accessible pedestrian infrastructure through highway and bridge rehabilitation, signal replacements, safety and mobility projects in compliance with federal and State ADA regulations. A list of all new construction and alteration projects with the type and number of access improvements is included in appendix A. In FY2012/13, Caltrans constructed or upgraded 363 curb ramps, 23,569 linear feet (4.4 miles) of sidewalk, and 432 accessible pedestrian push buttons.

4. Other Pedestrian Facilities and Park and Ride Facilities Newly Constructed or Altered in FY2012/13

Caltrans constructed 73 accessible pedestrian push buttons within barrier removal projects as part of ADA access improvement projects that are not attributable to the annual commitment, in FY2012/13.

5. Training and Monitoring Efforts Undertaken in FY 2012/13 to Ensure That Temporary Routes, When Provided Through and Around Work Zones, Are Accessible to Pedestrians With Disabilities

As part of the settlement agreement, Caltrans agreed to develop guidance and training for personnel responsible for the development, approval, and implementation of accessible temporary pedestrian routes through work zones.

Caltrans continues to provide mandatory on-line training for construction personnel about temporary pedestrian routes through work zones. To date approximately 1,600 Caltrans construction personnel have completed the training. Changes have also been made to strengthen contract specifications to ensure that contractors install and maintain accessible routes when a pedestrian facility is affected as part of a construction project.

In June 2013 Caltrans executed a consultant contract with Sally Swanson Architects, Inc. to develop and provide ADA construction monitoring and inspection guidelines handbook to be used by Caltrans staff and others. The handbook shall include a separate section on the requirements of inspecting accessible temporary pedestrian accessibility routes through work zones. This section will be developed as a stand alone guidance for Caltrans and other agency personnel. The handbook will be reviewed and approved by the ADA Infrastructure Program management team and provided to the Caltrans Accessibility Advisory Committee, the Access Consultant, and the plaintiffs attorney for review prior to distribution in training sessions.



6. Revisions to “Pedestrian Accessibility Guidelines for Highway Projects” (Caltrans Design Information Bulletin 82)

Changes were made to Design Information Bulletin (DIB) 82 in FY2012/13 to reflect new federal guidance, including changes to the U.S. Department of Justice *2010 ADA Standards for Accessible Design* (2010 Standards).³ DIB 82–05 has been reviewed for accuracy by the FHWA and is expected to be implemented by Caltrans in October 2013.

7. ADA PROGRAM ACCESS IMPROVEMENTS FOR FY2013/14

The five proposed program access improvement projects listed below in table 3 are expected to complete construction in FY2013/14.

Table 3			
ACCESS IMPROVEMENTS PROJECTS FOR FY2013/14			
County	Route	Location/Description	Total
Los Angeles	SR 1,I-710	In Lynwood, South Gate and Long Beach, on State Routes 1 and I-710. Remove and replace curb ramps, install detectable warning surfaces, construct new sidewalk.	\$ 938,000.00
Los Angeles	SR 1	From Torrance to Malibu from Camino De Las Colinas Road to Sunset Boulevard. Construct curb ramps.	\$ 1,250,000.00
Riverside	Various	In the cities of Moreno Valley, Riverside and San Bernardino at various locations. Upgrade pedestrian curb ramps and traffic signals.	\$ 1,374,000.00
San Bernardino	US 95	In Needles, from Safari Drive to State Route 40. Instal sidewalks and curb ramps.	\$ 1,186,000.00
Amador	SR 12, SR 49	In the cit of Jackson at various locations on State Route 49; also in Calaveras and Tuolumne counties on State Route 12 and State Route 49. Construct pedestrian curb ramps.	\$ 1,580,000.00
Total			\$ 6,328,000.00

³ September 15, 2010, http://www.ada.gov/regs2010/2010ADASTandards/2010ADASTandards_prt.pdf, accessed October 1, 2013.

8. Estimated Dollar Amount of Funding to Be Allocated to Program Access Improvements Planned for Future Fiscal Years

Program access improvements expected to complete construction in future fiscal years consist of seven projects in FY2014/15 with an estimated cost of \$42.4 million, nine projects in FY2015/16 with an estimated cost of \$35.9 million thirteen projects for FY2016/17 with an estimated cost of \$60.4 million, and eleven projects for FY2017/18 with an estimated cost of \$35.5 million. Projects for FY2018/19 and FY2019/20 are currently in the planning stage and will be approved for funding in July 2016. Table 4 illustrates the number of program access improvement projects anticipated in the next few fiscal years and an estimated total cost for those projects.

Table 4				
ESTIMATED ACCESS IMPROVEMENTS PROJECTS FY2014/15 THROUGH FY2017/18				
	FY2014/15	FY2015/16	FY2016/17	FY2017/18
Number of ADA-Specific Projects	7	9	13	11
Estimated Total Project Costs ^{§,¶}	\$42,463,000	\$35,907,000	\$60,410,000	\$35,522,000
<p>[§]Includes capital construction and right-of-way estimates, and estimated utility relocation, environmental mitigation, and capital support costs including environmental review, preliminary engineering, surveys, right-of-way acquisition, project design, and construction inspection.</p> <p>[¶]Access improvement project costs only; does not include other annual commitment-eligible expenditures.</p>				

9. Grievances Received From the Accessibility Grievance Procedure

A centralized grievance and access request intake process was initiated in 2011 through a consultant contract. The process and the tools developed for its implementation have been improved and streamlined over the last two years to ensure barrier location accuracy and improved communication with requesters. The grievance and intake process is currently being operated, managed, and improved by a consultant contract with ADA Accrediting and Consulting that runs through FY2014/15. Caltrans received 207 access requests and grievances in FY2012/13 through the grievance and access request process.

The ADA intake process is accessible in several formats, including an online form available at <http://www.dot.ca.gov> via the ADA Access Request button and at <http://www.dot.ca.gov/contactus.htm>.

10. Status of the Resolution of Accessibility Grievances

Caltrans is required to ensure all grievances and access requests concerning State and local systems are resolved in accordance with federal guidelines and to the satisfaction of the grievant or requester as a part of Caltrans' stewardship responsibilities regulated by the Federal Highway Administration.

All grievances and access requests received in FY2012/13 have been documented and are in various stages of resolution, many concerning multiple locations. In addition, staff investigated numerous other ADA-related maintenance service requests, pedestrian safety issues, and internal accessibility inquiries. The status of the 207 accessibility grievances and access requests received in FY2012/13, including those reaching resolution in this same fiscal year, are provided in appendix A.

OTHER ADA-RELATED ACTIVITIES

In addition to the required annual reporting elements, other accomplishments and activities initiated or completed in FY2012/13 are listed below.

ADA Transition Plan. The Caltrans ADA transition plan continues to be updated on a regular basis as additional non-conforming infrastructure information is obtained. The transition plan can be accessed at <http://www.adaac.org/secured/asset/caltran/TransitionReport.aspx?mode=public>. All historical information and data gathered through assessment contracts has been transferred to an internal Caltrans server. ADA Accrediting and Consulting will continue to run the official transition plan through their system as part of the new two year infrastructure assessment and grievance intake and investigation contracts. A new, updated and more user friendly version of the on-line transition plan is expected to be available to the public by July 2014 on Caltrans' web site. The web-based transition plan, and grievance tracking system, will provide users with a searchable database using a Google Earth interface with access barrier information and photos identifying noncompliant infrastructure locations.

Development of a Caltrans External Access Advisory Committee. In December 2012, the members of the Caltrans External Disability Advisory Task Force approved and signed the Caltrans Access Advisory Committee (CTAAC) charter and submitted nominations for new members to serve on the CTAAC. The CTAAC will replace the Task Force in September 2013. The CTAAC will consist of thirteen members and is expected to meet four to six times during the fiscal year with at least two face-to-face meetings.

The Committee's duties will include providing input to the ADA Infrastructure Program on Caltrans' ADA policies, practices, procedures, project priorities, and methods of communicating with community advocates.

Local Agency and Annual Federal Highway Administration (FHWA) ADA Compliance Reviews. The ADA sets forth specific administrative requirements and access guidelines for state and local governments to ensure equal access by persons with disabilities to all government services, programs, activities, and events.

Caltrans is mandated to conduct compliance reviews of local government entities' who are subrecipients of funds from the FHWA to ensure the delivery of government services, programs and activities to the public in a nondiscriminatory manner. The mandate for these reviews are in accordance with Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794), title 23 Code of Federal Regulations part 200, title 28, part 35, and Title II of the ADA (42 U.S.C. § 12131–12164).

The review includes an analysis of the local entities compliance with the administrative requirements of Title II of the ADA. The ADA Infrastructure Program's compliance review team conducts on-site assessments, including staff interviews, and generates a report to both the local entity and the FHWA summarizing findings on ADA compliance. If necessary, technical assistance and resources are provided by the ADA Infrastructure Program to assist the local entity in achieving ADA compliance.

Development of the ADA Infrastructure Program internet site. The internet has become the main method of communication for persons with disabilities with their advocacy organizations and the government agencies involved in accessibility. The Caltrans ADA website was significantly expanded and improved in FY2012/13 providing greater web-based access to Caltrans' ADA grievance process, accessibility guidelines and policies, the 2010 settlement agreement, annual reports to the plaintiffs, and a frequently asked questions section about the ADA.

Training of Caltrans Staff. In July 2012, Caltrans' ADA Infrastructure Program launched a statewide ADA training course to educate key district personnel involved in ADA-related projects about ADA history and laws, the settlement agreement and requirements, federal and State guidelines, and Caltrans' grievance and access request process and ADA project database. This training has been presented to appropriate staff in all twelve Caltrans districts. Caltrans continues to train engineering and design staff in the technical aspects of ADA regulations.

CONCLUSION

In FY2012/13 Caltrans has taken a step forward for in the implementation of the ADA Infrastructure Program and compliance with the 2010 ADA lawsuit settlement. Good to moderate improvements were evident in compliance reviews of access improvements, resolution of grievances and institutional awareness of the ADA. Opportunities to advance the program are being realized however, a number of challenges still exist and will be targeted in the coming year. Most notably, Caltrans expenditures against the annual



commitment have been falling short by approximately \$10 million/year, due to a number of factors, including project development timelines, State and federal contracting requirements and construction schedules. This accumulated “carry-over” is expected to be reduced over the next few years as access improvement project delivery increases. Based on the level of ADA projects currently programmed, a positive “carry-over” is estimated by FY2019/20.

Looking forward, Caltrans will be focusing on making improvements to ADA program performance that will decrease the cost of doing business while providing greater value to California taxpayers especially to persons with disabilities. Alternative methods for funding sidewalk maintenance and signal improvements are being investigated to remove known barriers quickly and efficiently. Legislative authority is being pursued to allow more flexibility in developing and constructing ADA projects thereby reducing grievance response time and lowering project support costs. Beginning in the fall of 2013 the ADA Infrastructure Program, in cooperation with Caltrans Division of Local Assistance, the Federal Highway Administration and others, will be initiating an ADA education program with California’s 600+ local agencies (cities, counties, transit operators and regional transportation planning agencies) to improve ADA compliance and accessibility throughout the State’s transportation system. Internally, the ADA Infrastructure Program, along with the Divisions of Design and Construction, is developing technical ADA training for designers and construction inspectors to improve the level of compliance in access barrier removal projects that will be rolled out early in 2014.

Caltrans continues to make strides over the last few years to identify and remove physical barriers within the pedestrian system and also to educate Caltrans’ 20,000 employees on better ways to identify discriminatory practices and provide greater access for persons with disabilities to all programs and services. Compliance with the terms of the ADA settlement agreement is a major objective for the program and the ultimate goal is to develop the Caltrans ADA program to a higher standard that meets and exceeds the State and federal accessibility requirements and sets the bar nationwide for ADA programs among state transportation agencies.



APPENDIX A

**ACCESS IMPROVEMENT PROJECTS RELATING TO PEDESTRIAN
FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE
ANNUAL COMMITMENT COMPLETED AS PART OF NEW
CONSTRUCTION, ALTERATION, OR CAPITAL PREVENTIVE
MAINTENANCE (CAPM) PROJECTS FOR FY2012/13**



APPENDIX B

**STATUS OF THE RESOLUTION OF ACCESSIBILITY GRIEVANCES
FY2012/13**



APPENDIX C

ANNUAL COMMITMENT ADJUSTMENTS FROM PRIOR FISCAL YEARS



**ACCESS IMPROVEMENTS RELATING TO PEDESTRIAN FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPM PROJECTS
IN FY2012/13**

Dist	EA	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Number of Pedestrian Buttons	Work Description
02	4C010	SHA	5	9	200	-	Roadway Rehabilitation
02	4C401	SHA	5	6	-	4	Roadway Widening
02	2E990	VAR	VAR	-	125	-	Sidewalk
02	3E600	SHA	VAR	11	300	14	Sidewalk, curb ramps
02	4E380	SHA	151	8	-	-	Roadway Rehabilitation
02	6CS-0493	TEH	36	-	67	-	Curb, Gutter, & Sidewalk
02	6CS-0565	LAS	36	-	51	-	Curb, Gutter, & Sidewalk
02	6RC-0029	PLU	70	-	125	-	Sidewalk
02	6RC-0108	TRI	299	-	60	-	Sidewalk
02	NCS-0126	SHA	273	5	800	-	Curb, Gutter, & Sidewalk
02	6CS-0222	TEH	299	-	150	-	Sidewalk
04	1G570	SON	101	4	234	2	Roadway widening, traffic signals
04	0A18U	SON	101	18	2,090	31	Roadway widening
04	1A980	SCL	101	8	10	8	Bridge Rehabilitation
04	24992	SM	82	6	340	286	Signal modifications
04	0G130	SCL	82	4	-	2	New traffic signals, upgrade curb ramps
04	16542	ALA	880	6	250	8	Bridge Seismic Restoration
04	24545	SON	101	15	1,000	19	Pedestrian Pathway
04	2A260	SCL	152	-	-	3	Traffic signals
05	0H822	MON	68	1		2	Roadway widening, traffic signals
05	45130	SLO	46	1			Curb ramps
06	41590	KIN	41	2	30	2	Roadway Rehabilitation
06	0A970	TUL	99	29	4,430	-	Safety Roadside Rest Area Rehabilitation
06	0A990	KER	5	6	872	-	Safety Roadside Rest Area Rehabilitation
06	0F000	TUL	198	2	1,125	2	Roadway widening, curb ramps, signal modifications
06	0L900	KER	184	2	1,215	-	Roadway reconstruction, sidewalk, curb ramps
07	16681	LA	10	132	300	3	Roadway Rehabilitation
07	29390	LA	60	1	120	2	Major Damage (Emergency Opening), Replace bridge
08	22700	SBD	18	3	486	-	Bridge Rehabilitation
08	4440U	SBD	215	7	3,617	12	Interchange reconstruction
08	47860	SBD	68	6	1,840	4	Construct interchange
08	0L610	RIV	74/215			2	Install accessible pedestrian signals (APS)
09	0912-NMC-0034	MON	395	1	-	-	Pavement rehabilitation
09	0912-NMC-0068	KER	178	1	-	-	Curb ramp
09	0912-NCS-0106	MON	395	1	-	-	Bridgeport School Street
09	0912-NDP-0218	MON	203	2	-	-	TOML SRTS
09	0912-NCS-0218	KER	178	1	-	-	Ridgecrest Sidewalks
09	0913-6CS-0069	KER	178	1	-	-	Ridgecrest Medical Center
10	1012-6CD-0291	MER	33		40		Curb, Gutter, & Sidewalk
10	1012-6CS-0218	MPA	140		195		Curb, Gutter, & Sidewalk
10	1012-6CS-0450	MPA	140		43		Sidewalk
10	1012-6CS-0477	MER	33		100		Curb, Gutter, & Sidewalk
10	1012-NMC-0021	SJ	120		150		Sidewalk
10	1012-6RC-0285	MER	152	2	125		Curb, Gutter, signals

**ACCESS IMPROVEMENTS RELATING TO PEDESTRIAN FACILITIES AND PARK AND RIDE FACILITIES NOT FUNDED BY THE ANNUAL COMMITMENT COMPLETED AS PART OF NEW CONSTRUCTION, ALTERATION, OR CAPM PROJECTS
IN FY2012/13**

Dist	EA	County	Route	Number of Curb Ramps	Linear Feet of Sidewalk	Number of Pedestrian Buttons	Work Description
10	1012-6RC-0449	MER	165		650		Curb, gutter and striping
10	1013-6CS-0052	STA	108		90		Curb ramp and sidewalk
10	0W730	STA	33		34		Maintenance project
10	0Y470	STA, MER	33	3	932	-	Maintenance project
11	40330	SD	5	5	-	3	Bridge rehabilitation, curb ramps
11	1109-NMC-0141	N/A	N/A	20			Murray ridge road - curb ramps and signals
11	1111-6MC-0702	N/A	N/A	2		2	Coronado - Corridor enhancement
11	1112-6MC-0100	N/A	N/A	1			Brawley improvements
11	1109-6SN-0472	N/A	N/A	1			Torrey Hills Off-site improvements
11	1112-NSN-0255	N/A	N/A	13		2	San Ysidro Blvd
12	0A970	ORA	73	3	1,373	5	Street widening
12	0G960	ORA	55	3	-	4	Operational Improvements
12	0H560	ORA	133	2	-	3	133 Widening Project
12	0K620	ORA	5	4	-	2	Safety
12	0L550	ORA	55	5	-	5	Safety
				Total number of curb ramps	Total linear feet of sidewalk	Total number of pedestrian buttons	
				363	23,569	432	

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0133-001	4	SANTA CLARA	82	Mountain View	Castro Street and El Camino Real (SR 82) Northwest Corner	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-006	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-007	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-008	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-009	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-010	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-011	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0133-012	4	SANTA CLARA	82	Mountain View	SR 82 and Grant Road	APS	7/1/2012	Case Closed	Work completed by Maintenance Work Order
0135-001	10	SAN JOAQUIN	12	Lodi	100-200 block of E. Kettleman Ln (SR 12)	Pedestrian Path	7/7/2012	Initiating Project	CAR in development.
0138-001	1	HUMBOLDT	101	Eureka	Broadway St/Redwood Hwy (SR 1) and Wabash Ave.	Signal	7/17/2012	Implementation of Recommended Resolution	Future Safety Project 01-0C710 (011300031)
0130-005	7	LOS ANGELES	1	Hermosa Beach	SR 1 and 2nd St	Crosswalk	7/30/2012	Case Closed	Requestor withdrew request
0130-006	7	LOS ANGELES	1	Hermosa Beach	SR 1 and Pier Ave	Crosswalk	7/30/2012	Case Closed	Requestor withdrew request
0141-001	10	STANISLAUS	108	Modesto	Orangeburg and McHenry Ave (SR 108)	Signal	8/15/2012	Case Closed	Work completed by Maintenance Work Order
0135-002	10	SAN JOAQUIN	12	Lodi	Kettleman Lane (SR 12) and S. School St	Pedestrian Path	8/22/2012	Initiating Project	CAR in development.
0144-001	4	NAPA	0	Napa	Napa	Accessible Parking Space	8/24/2012	Case Closed	Request withdrawn
0009-090	3	BUTTE	99	Chico	Cohasset Rd and SR 99	Pedestrian Path	9/3/2012	Case Closed	Obstructions in a construction zone. Resolved by construction staff. 03-3A0424
0009-091	3	BUTTE	99	Chico	E 9th St and SR 99	Signal	9/3/2012	Implementing Recommended Resolution	03-3A0424 (0300000443) Construction complete 2014
0009-092	3	BUTTE	99	Chico	East 20th St and SR 99 northbound off-ramp	Signal	9/3/2012	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0009-094	3	BUTTE	99	Chico	East 20th Street Overpass	Pedestrian Path	9/3/2012	Case Closed	Obstructions in a construction zone. Resolved by construction staff. 03-3A0424
0009-095	3	BUTTE	99	Chico	Bidwell Park and SR 99	Signage	9/3/2012	Case Closed	Obstructions in a construction zone. Resolved by construction staff. 03-3A0424
0009-096	3	BUTTE	99	Chico	SR 99 pedestrian underpass	Signage	9/3/2012	Case Closed	Obstructions in a construction zone. Resolved by construction staff. 03-3A0424
0149-001	6	FRESNO	33	Firebaugh	East side of SR 33 between Yip and Clyde Fannon	Pedestrian Path	9/4/2012	Initiating Project	CAR in development
0150-001	6	FRESNO	33	Firebaugh	East side of SR 33 Between Clyde Fannon Rd and Zozaya Court.	Pedestrian Path	9/5/2012	Initiating Project	CAR in development
0151-001	3	BUTTE	70	Oroville	SR 70 and Oro Dam West Road.	Signal	9/5/2012	Case Closed	Work completed by Maintenance Work Order
0151-002	3	BUTTE	70	Oroville	SR 70 and Oro Dam W. Blvd.	Signal	9/5/2012	Case Closed	Work completed by Maintenance Work Order
0152-001	2	TEHAMA	99	Red Bluff	SR 99 (Antelope Blvd) PM24.8	Pedestrian Path	9/7/2012	Development of Recommended Resolution	Barrier removal requires bridge replacement. Interim solution being investigated.
0103-007	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) and East 14th St	Signal/APS	9/12/2012	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0152-002	2	TEHAMA	99	Red Bluff	SR 99 (Antelope Blvd) PM24.8	Pedestrian Path	9/14/2012	Development of Recommended Resolution	Barrier removal requires bridge replacement. Interim solution being investigated.
0150-002	6	FRESNO	33	Firebaugh	East side of SR 33 between 8th and 12th	Pedestrian Path	9/27/2012	Initiating Project	CAR in development
0150-003	6	FRESNO	33	Firebaugh	East side of SR 33 between 8th and Saipan	Pedestrian Path	9/27/2012	Initiating Project	CAR in development
0149-002	6	FRESNO	33	Firebaugh	East side of SR 33 north of Clyde Fannon Rd.	Pedestrian Path	9/28/2012	Initiating Project	CAR in development
0159-001	11	SAN DIEGO	54	El Cajon	SR 54 and Cuyamaca College Drive East	Signage	10/5/2012	Case Closed	Request not barrier related. Forwarded to D11 Traffic Ops.
0009-097	3	BUTTE	32	Chico	Broadway Street and West 9th Street (SR 32).	Signage	10/8/2012	Case Closed	Obstructions in a construction zone. Resolved by construction staff. 03-3A0424
0160-001	7	LOS ANGELES	101	Los Angeles	SR 101 NE corner of La Mirada Ave and N. Western Ave.	Pedestrian Path	10/10/2012	Case Closed	Work completed by Maintenance
0160-002	7	LOS ANGELES	101	Los Angeles	SR 101 and N. Western Ave	Pedestrian Path	10/10/2012	Case Closed	Work completed by Maintenance Work Order
0161-001	7	LOS ANGELES	10	Rowland Heights	Use of freeways in Los Angeles	Request for Information	10/17/2012	Case Closed	ADAAC responded.

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0133-002	4	SANTA CLARA	82	Mountain View	Castro Street and El Camino Real (SR 82)	APS	10/18/2012	Case Closed	Work completed by Maintenance Work Order
0133-003	4	SANTA CLARA	82	Mountain View	Castro Street and El Camino Real (SR 82)	APS	10/18/2012	Case Closed	Work completed by Maintenance Work Order
0133-004	4	SANTA CLARA	82	Mountain View	Castro Street and El Camino Real (SR 82)	APS	10/18/2012	Case Closed	Work completed by Maintenance Work Order
0133-005	4	SANTA CLARA	82	Mountain View	Castro Street and El Camino Real (SR 82)	APS	10/18/2012	Case Closed	Work completed by Maintenance Work Order
0162-001	5	SANTA BARBARA	246	Santa Ynez	SR 246 and N. Refugio Rd.	Pedestrian Pushbutton	10/26/2012	Case Closed	Work completed by Maintenance Work Order
0162-002	5	SANTA BARBARA	246	Santa Ynez	SR 246 and N. Refugio Rd.	Pedestrian Pushbutton	10/26/2012	Case Closed	Work completed by Maintenance Work Order
0163-001	7	VENTURA	33	Ojai	SR 150 and SR 33	APS	10/30/2012	Implementing Recommended Resolution	Work completed by Maintenance Work Order
0163-002	7	VENTURA	33	Ojai	SR 150 and SR 33	APS	10/30/2012	Implementing Recommended Resolution	Work completed by Maintenance Work Order
0163-003	7	VENTURA	33	Ojai	SR 150 and SR 33	APS	10/30/2012	Implementing Recommended Resolution	Work completed by Maintenance Work Order
0163-004	7	VENTURA	33	Ojai	SR 150 and SR 33	APS	10/30/2012	Implementing Recommended Resolution	Work completed by Maintenance Work Order
0166-001	7	LOS ANGELES	405	Brentwood	Thurston Ave Intersection And Sunset Blvd (I-405)	Pedestrian Path	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-002	7	LOS ANGELES	405	Brentwood	Sunset Blvd and Sunset Way (I-405)	Pedestrian Path	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-003	7	LOS ANGELES	405	Brentwood	Sunset Blvd and Sunset Way (I-405)	Pedestrian Path	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-004	7	LOS ANGELES	405	Brentwood	Sunset Blvd and I- 405 northbound on/off ramp.	Pedestrian Path	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-005	7	LOS ANGELES	405	Brentwood	Sunset Blvd across I-405.	Curb Ramp	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-006	7	LOS ANGELES	405	Brentwood	Sunset Blvd across I-405	Pedestrian Path	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0166-007	7	LOS ANGELES	405	Brentwood	Sunset Blvd and Church Lane (I-405)	Pedestrian Pushbutton	11/6/2012	Implementing Recommended Resolution	07-120304 (C0882) Construction complete 2014.
0169-001	7	LOS ANGELES	19	Paramount	15119 California (SR 19)	Pedestrian Path	11/28/2012	Case Closed	Work completed by Maintenance Work Order

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0169-002	7	LOS ANGELES	19	Paramount	15143 California (SR 19)	Pedestrian Path	11/28/2012	Case Closed	Work completed by Maintenance Work Order
0171-001	4	SONOMA	116	Sebastopol	Northeast corner - SR 116 and Hurlbut Ave.	Curb Ramp	12/4/2012	Implementing Recommended Resolution	ADA Project 04-1G840 (0400020616) Construction 18/19 FY
0172-001	4	SAN MATEO	84	Redwood City	Woodside Road (SR 84) and San Carlos Ave.	APS	12/19/2012	Initiating Project	CAR in development.
0172-004	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/14/2013	Initiating Project	CAR in development.
0177-001	2	SISKIYOU	97	Weed	North Weed Blvd 97 and Historic 99	Pedestrian Path	1/14/2013	Awaiting Policy Review	Local Maintenance Snow Removal Policy being reviewed.
0177-004	2	SISKIYOU	99	Weed	SR 97 and Historic 99 South East to Boles St.	Pedestrian Path	1/14/2013	Awaiting Policy Review	Local Maintenance Snow Removal Policy being reviewed.
0053-001	5	SAN LUIS OBISPO	227	San Luis Obispo	Higuera St and Madonna Rd (SR 227)	Pedestrian Path	1/15/2013	Awaiting completion of maintenance work	Work to becompleted by Maintenance Work Order
0053-002	5	SAN LUIS OBISPO	227	San Luis Obispo	Higuera St and Madonna Rd (SR 227)	Pedestrian Path	1/15/2013	Awaiting completion of maintenance work	Work to becompleted by Maintenance Work Order
0141-002	10	STANISLAUS	99	Modesto	E. Hatch Rd and SR 99 Southbound Off Ramp	Pedestrian Pushbutton	1/15/2013	Case Closed	Work completed by Maintenance Work Order
0130-007	7	LOS ANGELES	1	Hermosa Beach	Pier Avenue and SR 1	Signage	1/17/2013	Case Closed	Minor B Project 0700021209 and permit
0179-001	7	LOS ANGELES	1	Long Beach	SR 1 and Cherry Ave	Pedestrian Path	1/18/2013	Implementing Recommended Resolution	ADA Funded Project 07-29080 (0712000075) Construction 16/17 FY
0180-001	5	SANTA BARBARA	246	Buellton	SR 246 and Avenue of the Flags	Pedestrian Path	1/25/2013	Appeal	05-1A750 (0512000013) Construction 16/17 FY
0181-002	4	SAN MATEO	82	Daly City	Moltke St and SR 82	Pedestrian Path	1/29/2013	Case Closed	Request was not barrier related
0172-002	4	SAN MATEO	84	Redwood City	SR 84 and San Carlos Avenue	APS	1/30/2013	Initiating Project	CAR in development.
0172-003	4	SAN MATEO	84	Redwood City	SR 84 and San Carlos Avenue	APS	1/30/2013	Initiating Project	CAR in development.
0172-005	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/30/2013	Initiating Project	CAR in development.
0172-006	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/30/2013	Initiating Project	CAR in development.
0172-007	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/30/2013	Initiating Project	CAR in development.

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0172-008	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/31/2013	Initiating Project	CAR in development.
0172-009	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/31/2013	Initiating Project	CAR in development.
0172-010	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	1/31/2013	Initiating Project	CAR in development.
0184-001	7	LOS ANGELES	1	Torrance	Pacific Coast Highway (SR 1) and Palos Verdes Boulevard	Pedestrian Safety	2/8/2013	Case Closed	Request not barrier related.
0159-002	11	SAN DIEGO	54	El Cajon	SR 54 and Cuyamaca College Dr W	Signal	2/28/2013	Case Closed	Request not barrier related. Forwarded to D11 Traffic Ops.
0190-001	11	SAN DIEGO	67	Ramona	SR 67 and Rancho De Oro Drive	Pedestrian Path	3/5/2013	Case Closed	Request not barrier related. Forwarded to D11 Traffic Ops.
0191-001	1	LAKE	29	Lakeport	SR 29 PM R41.42 on the Lakeport Blvd Over Crossing	Pedestrian Path	3/8/2013	Case Closed	ADA Funded Project 01-0B690 (0112000184) Construction 17/18 FY
0192-001	2	TRINITY	299	Weaverville	SR 299 north of Brannan Street	Pedestrian Path	3/8/2013	Development of Recommended Resolution	Resolution will require relocation of major utility pole.
0178-002	10	CALAVERAS	49	San Andreas	SR 49 and Mountain Ranch Road	Curb Ramp	3/12/2013	Implementing Recommended Resolution	10-0T800 1000000296 Construction completed fall 2013
0194-001	11	IMPERIAL	86	Imperial	SR 86 and Barioni.	Curb Ramp	3/21/2013	Initiating Project	CAR in development.
0194-002	11	IMPERIAL	86	Imperial	SR 86 and Barioni	Curb Ramp	3/26/2013	Initiating Project	CAR in development.
0194-003	11	IMPERIAL	86	Imperial	SR 86 and Barioni.	Pedestrian Pushbutton	3/26/2013	Initiating Project	CAR in development.
0194-004	11	IMPERIAL	86	Imperial	SR 86 and Barioni.	Pedestrian Pushbutton	3/26/2013	Initiating Project	CAR in development.
0194-005	11	IMPERIAL	86	Imperial	SR 86 and Barioni.	Pedestrian Pushbutton	3/26/2013	Initiating Project	CAR in development.
0194-006	11	IMPERIAL	86	Imperial	SR 86 and Barioni.	Pedestrian Pushbutton	3/26/2013	Initiating Project	CAR in development.
0012-004	10	SAN JOAQUIN	120	Manteca	Airport Rd and SR 120	Pedestrian Path	3/28/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0198-002	11	SAN DIEGO	5	San Diego	I- 5 and 28th Street	Signage	4/8/2013	Case Closed	Request not barrier related. Forwarded to D11 Traffic Ops.
0196-001	4	SAN MATEO	1	Pacifica	SR 1 and Fassler Ave	Curb Ramp	4/10/2013	Implementing Recommended Resolution	ADA Funded Project 04-0G220 (0400001155) Construction 14/15 FY

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0198-001	11	SAN DIEGO	5	San Diego	I- 5 and 28th Street	Signage	4/15/2013	Case Closed	Request not barrier related. Forwarded to D11 Traffic Ops.
0198-003	11	SAN DIEGO	5	San Diego	I- 5 and 27th Street	Curb Ramp	4/15/2013	Implementing Recommended Resolution	ADA Funded Project 11-41060 (1112000106) Construction 15/16 FY
0196-002	4	SAN MATEO	1	Pacifica	SR 1 and Fassler Ave	Pedestrian Pushbutton	4/22/2013	Implementing Recommended Resolution	ADA Funded Project 04-0G220 (0400001155) Construction 14/15 FY
0201-001	12	ORANGE	1	Laguna Beach	2130 South Coast Highway - SR 1 and Ruby St	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-002	12	ORANGE	1	Laguna Beach	2130 South Coast Highway - SR 1 and Ruby St	Curb Ramp	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-003	12	ORANGE	1	Laguna Beach	2094 S Coast Hwy (SR 1) Near Ruby St.	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-004	12	ORANGE	1	Laguna Beach	2094 S Coast Hwy (SR 1)	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-005	12	ORANGE	1	Laguna Beach	2094 S Coast Hwy (SR 1)	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-006	12	ORANGE	1	Laguna Beach	SR 1 in front of Browne's Flowers	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-007	12	ORANGE	1	Laguna Beach	SR 1 at Laguna Beach Inn	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-008	12	ORANGE	1	Laguna Beach	SR 1 at Laguna Beach Inn	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-009	12	ORANGE	1	Laguna Beach	S. Coast Hwy (SR 1) and Diamond St.	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-010	12	ORANGE	1	Laguna Beach	S. Coast Hwy (SR 1) and Diamond St.	Curb Ramp	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-011	12	ORANGE	1	Laguna Beach	S. Coast Hwy (SR 1) and Diamond St.	Curb Ramp	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0201-012	12	ORANGE	1	Laguna Beach	S. Coast Hwy (SR 1) and Diamond St.	Pedestrian Path	4/25/2013	Implementing Recommended Resolution	Future ADA Funded Project 12-0M820 (1214000041)
0172-011	4	SAN MATEO	84	Redwood City	SR 84 and Alameda	APS	4/29/2013	Initiating Project	CAR in development.
0196-003	4	SAN MATEO	1	Pacifica	SR 1 and Fassler Ave	Pedestrian Pushbutton	4/30/2013	Case Closed	Work completed by Maintenance Work Order
0204-001	1	DEL NORTE	101	Crescent City	Elk Valley Rd and SR 101	APS	5/10/2013	Initiating Project	CAR in development.

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0204-002	1	DEL NORTE	101	Crescent City	Elk Valley Rd. and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-003	1	DEL NORTE	101	Crescent City	Elk Valley Rd. and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-004	1	DEL NORTE	101	Crescent City	Elk Valley Rd. and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-005	1	DEL NORTE	101	Crescent City	Elk Valley Rd. and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-006	1	DEL NORTE	101	Crescent City	Elk Valley Rd. and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-007	1	DEL NORTE	101	Crescent City	Northcrest Dr and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-008	1	DEL NORTE	101	Crescent City	Northcrest Dr and SR 102	APS	5/14/2013	Initiating Project	CAR in development.
0204-009	1	DEL NORTE	101	Crescent City	Northcrest Dr and SR 103	APS	5/14/2013	Initiating Project	CAR in development.
0204-010	1	DEL NORTE	101	Crescent City	Northcrest Dr and SR 104	APS	5/14/2013	Initiating Project	CAR in development.
0204-011	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-012	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 101	APS	5/14/2013	Initiating Project	CAR in development.
0204-013	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 102	APS	5/14/2013	Initiating Project	CAR in development.
0204-014	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 103	APS	5/14/2013	Initiating Project	CAR in development.
0204-015	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 104	APS	5/14/2013	Initiating Project	CAR in development.
0204-016	1	DEL NORTE	101	Crescent City	East Cooper Ave and SR 105	APS	5/14/2013	Initiating Project	CAR in development.
0207-001	11	SAN DIEGO	75	Coronado	1409 Fourth Street (SR 282)	Pedestrian Path	5/14/2013	Awaiting completion of maintenance work	Work to be completed by local agency under maintenance agreement
0135-003	10	SAN JOAQUIN	12	Lodi	Central Ave and SR 12	Pedestrian Pushbutton	5/15/2013	Final Resolution	by maintenance work order. Permanent solution, if needed, will be via 10-0Y550.
0135-004	10	SAN JOAQUIN	12	Lodi	Central Ave and SR 12	Pedestrian Pushbutton	5/15/2013	Final Resolution	by maintenance work order. Permanent solution, if needed, will be via 10-0Y550.

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0133-013	4	SANTA CLARA	82	Sunnyvale	El Camino Real (SR 82)/Henderson Ave	APS	5/16/2013	Case Closed	Work completed by Maintenance Work Order
0209-001	12	ORANGE	39	Huntington Beach	Beach Blvd (SR39) between Indianapolis Ave and Atlanta Ave	Pedestrian Path	5/20/2013	Implementing Recommended Resolution	12-0M580 (1212000115) Construction in 14/15 FY
0009-098	3	BUTTE	32	Chico	SR 32 and Alder Street	Signage	5/22/2013	Case Closed	Pathway blocked by Caltrans maintenance activities. Crew training was conducted.
0009-099	3	BUTTE	32	Chico	SR 32 and Alder Street	Curb Ramp	5/22/2013	Implementing Recommended Resolution	ADA Funded Project 03-1F990 (0300020426) Construction 16/17 FY
0178-003	10	CALAVERAS	49	San Andreas	SR 49 and Mountain Ranch Road	Signal	6/3/2013	Case Closed	Request not barrier related. Forwarded to D10 Traffic Ops.
0212-001	5	SANTA BARBARA	1	Lompoc	Pine Avenue and H Street (SR 1)	Pedestrian Pushbutton	6/10/2013	Case Closed	Work completed by Maintenance Work Order
0213-002	12	ORANGE	1	Laguna Beach	SR 1 and Mountain Rd	APS	6/14/2013	Case Closed	Work completed by Maintenance/Traffic Ops
0215-001	12	ORANGE	1	Laguna Beach	SR 1 and Jasmine	APS	6/20/2013	Case Closed	Work completed by Maintenance/Traffic Ops
0103-012	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-013	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-014	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-015	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-016	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-017	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-018	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	Curb Ramp	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-019	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-020	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-021	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order

STATUS OF THE RESOLUTION OF CALTRANS JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	County	Route	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0103-022	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-023	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-024	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-025	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0103-026	4	ALAMEDA	185	San Lorenzo	159th Ave (SR 185) at East 14th St	APS	6/21/2013	Awaiting completion of maintenance work	Work to be completed by Maintenance Work Order
0216-001	4	SANTA CLARA	85	San Jose	SR 85 and Cottle Rd	Pedestrian Path	6/23/2013	Awaiting correction of issue by contractor.	Issue is pedestrian pathway during construction of locally funded project.
0009-100	3	BUTTE	32	Chico	SR 32 and SR 99 North Bound on-ramp	Curb Ramp	6/26/2013	Implementing Recommended Resolution	03-3A0424 (0300000443) Construction complete 2014
0009-101	3	BUTTE	32	Chico	SR 32 and SR 99 North Bound on-ramp	Curb Ramp	6/26/2013	Implementing Recommended Resolution	03-3A0424 (0300000443) Construction complete 2014
0009-102	3	BUTTE	32	Chico	SR 32 and SR 99 North Bound on-ramp	Curb Ramp	6/26/2013	Implementing Recommended Resolution	03-3A0424 (0300000443) Construction complete 2014
0009-103	3	BUTTE	32	Chico	SR 32 and SR 99 North Bound on-ramp	Curb Ramp	6/26/2013	Implementing Recommended Resolution	03-3A0424 (0300000443) Construction complete 2014
Note: CAR - Concept Approval Request									

STATUS OF THE RESOLUTION OF NONRESPONSIVE/NONCONFORMING JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	City	Location	Complaint Type	Initial Contact Date	Current Status	Comments
0188-001	San Diego	Sabre Springs Transit station	Accessible Parking Space	2/26/2013	Case Closed	Case closed due to nonresponsive requester
0199-001	Alameda	SR 260 Posey/Webster Tubes	Pedestrian Path	4/22/2013	Case Closed	Case closed due to nonresponsive requester
0206-001	Seaside	North side of Canyon Del Rey Blvd. Between Williams Ave and Marin St.	Pedestrian Path	5/14/2013	Case Closed	Case closed due to nonresponsive requester
0142-001	Sacramento	Marconi overpass over Bus. 80	Pedestrian Path	8/18/2012	Case Closed	Case closed due to nonresponsive requester
0142-003	North Sacramento	Marconi overpass over Bus. 80	Curb Ramp	8/20/2012	Case Closed	Case closed due to nonresponsive requester
0142-005	North Sacramento	Marconi overpass over Bus. 80	Curb Ramp	8/20/2012	Case Closed	Case closed due to nonresponsive requester
0142-002	North Sacramento	Marconi overpass over Bus. 80	Curb Ramp	8/20/2012	Case Closed	Case closed due to nonresponsive requester
0142-004	North Sacramento	Marconi overpass over Bus. 80	Curb Ramp	8/20/2012	Case Closed	Case closed due to nonresponsive requester
0142-006	North Sacramento	Marconi overpass over Bus. 80	Pedestrian Path	8/20/2012	Case Closed	Case closed due to nonresponsive requester
0145-001	Wilmington	Pacific Coast Hwy. (St. Route 1)	Accessible Parking Space	8/29/2012	Case Closed	Case closed due to nonresponsive requester
0164-001	Palm Springs	Vista Chino & Farrell Drive	Curb Ramp	11/1/2012	Case Closed	Case closed due to nonresponsive requester
0168-001	Gorman	I-5/Grapevine Pass	PPP	11/13/2012	Case Closed	NonADA related request
0175-001	Oakland	I-880/Oakland	PPP	1/10/2013	Case Closed	NonADA related request
0186-001	Oakland	SR 260 Posey/Webster Tubes	Pedestrian Path	2/20/2013	Case Closed	Case closed due to nonresponsive requester
0189-001	Ripon	Main St/E. Main Street Overpass	PPP	2/28/2013	Case Closed	General Question from Local Agency
0208-001	Los Angeles	Los Angeles train station	PPP	5/15/2013	Case Closed	NonADA related request
0210-001	Winnetka	Winnetka	PPP	5/20/2013	Case Closed	NonADA related request

STATUS OF THE RESOLUTION OF LOCAL JURISDICTION ACCESSIBILITY GRIEVANCES FOR FY2012/13

Case #	District	County	City	Location	Complaint Type	Initial Contact Date	Comments
0134-001	7	LOS ANGELES	Los Angeles	Personal residence	Accessible Parking Space	7/4/2012	Request withdrawn
0139-001	4	SANTA CLARA	Cupertino	Stevens Creek Blvd. between N. Stelling Rd. and N.DeAnza Blvd.	Pedestrian Path	7/19/2012	Successfully Forwarded
0103-009	4	ALAMEDA	Berkeley	University Ave and Bonar St	Pedestrian Path	9/12/2012	Successfully Forwarded
0103-008	4	ALAMEDA	Castro Valley	Castro Valley Blvd And Stanton Ave	Signal	9/12/2012	Successfully Forwarded
0103-010	4	CONTRA COSTA	El Cerrito	El Cerrito Plaza	Pedestrian Path	9/12/2012	Successfully Forwarded
0157-001	7	LOS ANGELES	Los Angeles	corner of 124th street and Western Ave	Accessible Parking Space	9/28/2012	Successfully Forwarded
0158-001	8	RIVERSIDE	Riverside	SB La Sierra approach ramp to SR 91 bridge	Passenger Loading	10/2/2012	Successfully Forwarded
0065-065	4	SAN FRANCISCO	San Francisco	Golden Gate Park and other locations within the City	Passenger Loading	10/2/2012	Successfully Forwarded
0167-001	3	SACRAMENTO	Sacramento	Front Street and K Street	Pedestrian Path	11/9/2012	Successfully Forwarded
0176-001	3	SACRAMENTO	Fair Oaks	4643 Minnesota Ave	Pedestrian Path	1/13/2013	Successfully Forwarded
0176-002	3	SACRAMENTO	Fair Oaks	4643 Minnesota Ave	Pedestrian Path	1/14/2013	Successfully Forwarded
0177-002	2	SISKIYOU	Weed	Alamo Ave. and Main Street	Pedestrian Path	1/14/2013	Successfully Forwarded
0177-003	2	SISKIYOU	Weed	Main Street	Pedestrian Path	1/14/2013	Successfully Forwarded
0141-003	10	STANISLAUS	Modesto	North side of Hwy 99 overpass at E. Hatch Rd. heading towards Morgan Road.	Pedestrian Path	1/15/2013	Successfully Forwarded
0178-001	10	CALAVERAS	San Andreas	712 Mountain Ranch Road	Pedestrian Path	1/15/2013	Successfully Forwarded
0181-001	4	SAN MATEO	Daly City	Mission St @ E. Moltke St.	Curb Ramp	1/25/2013	Successfully Forwarded
0195-001	6	FRESNO	Fresno	Tulare/Divisidero/41	Curb Ramp	4/1/2013	City representative requested information regarding responsibilities for installation of curb ramps. District is working with City on appropriate solutions.
0197-001	7	LOS ANGELES	Los Angeles	4236 Burns Avenue	Accessible Parking Space	4/12/2013	Successfully Forwarded
0195-002	6	FRESNO	Fresno	Tulare/Divisidero/41	Curb Ramp	4/16/2013	City representative requested information regarding responsibilities for installation of curb ramps. District is working with City on appropriate solutions.

STATUS OF THE RESOLUTION OF LOCAL JURISDICTION ACCESSIBILITY GRIEVANCES FOR FY2012/13

0195-003	6	FRESNO	Fresno	Tulare/Divisidero/41	Curb Ramp	4/16/2013	City representative requested information regarding responsibilities for installation of curb ramps. District is working with City on appropriate solutions.
0103-011	4	ALAMEDA	Hayward	Mission and D Street	Pedestrian Path	4/26/2013	Successfully Forwarded
0202-001	4	SANTA CLARA	San Jose	corner sidewalk of nisich dr. & bikini ave	Pedestrian Path	4/29/2013	Successfully Forwarded
0202-002	4	SANTA CLARA	San Jose	1331 bagely way	Pedestrian Path	4/29/2013	Successfully Forwarded
0203-001	4	SAN MATEO	Menlo Park	1090 San Mateo Drive	Curb Ramp	5/6/2013	Successfully Forwarded
0211-001	8	RIVERSIDE	Temecula	Hwy 79 and Nicolas Road	Signal	5/21/2013	Successfully Forwarded
0214-001	10	TUOLUMNE	Columbia	State Street	Pedestrian Path	6/17/2013	Successfully Forwarded

STATUS OF THE RESOLUTION OF PRIVATE JURISDICTION ACCESSIBILITY GRIEVANCES IN FY2012/13

Case #	District	City	Location	Complaint Type	Initial Contact Date	Current Status
0136-001	6	Fresno	3051 N West Ave	Emergency Access	7/9/2012	Requestor directed to responsible entity.
0143-001	11	San Diego	San Diego international Airport	PPP	8/20/2012	Requestor directed to responsible entity.
0147-001	4	Forestville	6566 Front Street	Accessible Parking Space	9/11/2012	Requestor directed to responsible entity.
0154-001	11	El Cajon	1528-1532 Broadway ave	Pedestrian Path	9/12/2012	Successfully Notified
0156-001	11	San Diego	2290 Camino Del Rio North	Pedestrian Path	9/20/2012	Successfully Notified
0165-001	4	Santa Rosa	2561 Vallejo street	Accessible Parking Space	11/5/2012	Requestor directed to responsible entity.
0170-001	6	Fresno	Fresno City College	PPP	11/29/2012	NonADA request
0173-001	7	Pasadena	across from 42 Pasadena st. near Colorado Bl	Accessible Parking Space	1/2/2013	Requestor directed to responsible entity.
0185-001	4	Napa	Queen of the Valley Hospital	Platform / Lift Transit Authority	2/19/2013	Requestor directed to responsible entity.
0200-001	7	Los Angeles	515 s. figueroa	Accessible Parking Space	4/22/2013	Requestor directed to responsible entity.

ANNUAL COMMITMENT ADJUSTMENTS FOR PRIOR FISCAL YEARS

Annual Commitment Adjustment for Prior Fiscal Year 2010/11							
District	County	Route	Project ID	Construction Complete	Current cost	Reported Cost	Cost Adjustment
04	Marin	US 101	04-3A820	5/13/2011	\$1,000,315	\$1,229,243	(\$228,928)
06	Tulare	SR 63	06-0G950	11/10/2011	\$1,248,884	\$1,231,485	\$17,399
07	Los Angeles	SR 187	07-4T100	6/23/2011	\$755,784	\$784,393	(\$28,609)
08	San Bernardino	SR 18	08-45832	7/2/2010	\$914,249	\$983,541	(\$69,292)
11	Imperial	SR 86	11-29560	12/23/2010	\$1,333,016	\$0	\$1,333,016
11	San Diego	SR 75	11-29670	3/22/2011	\$948,156	\$961,083	(\$12,927)
11	San Diego	I-5	11-28340	6/30/2011	\$3,003,195	\$3,186,967	(\$183,772)
FY2010/11 Adjustment Total							\$826,887
Annual Commitment Adjustment for Prior Fiscal Year 2011/12							
District	County	Route	Project ID	Construction Complete	Current cost	Reported Cost	Cost Adjustment
01	Del Norte	SR 1	01-48990	5/1/2012	\$139,405	\$0	\$139,405
03	Glenn	SR 162	03-4E650	8/22/2011	\$549,537	\$545,840	\$3,697
04	Sonoma	SR 116	04-3A990	8/11/2011	\$1,686,448	\$1,661,525	\$24,923
05	Monterey	US 101	05-0Q560	2/29/2012	\$1,002,222	\$964,930	\$37,292
05	Santa Barbara	Various	05-0N650	6/15/2012	\$2,273,615	\$2,165,956	\$107,659
05	San Luis Obispo	SR 58	05-1A860	5/10/2012	\$41,746	\$0	\$41,746
05	Santa Cruz	SR 152	05-1A610	11/7/2011	\$68,000	\$0	\$68,000
06	Tulare	Various	06-0G930	9/12/2011	\$1,687,552	\$1,687,417	\$135
06	Kern	SR 58	06-0G940	10/4/2011	\$1,841,158	\$1,814,203	\$26,955
06	Fresno	SR 99	06-0G960	12/21/2011	\$2,167,133	\$2,140,513	\$26,620
09	Mono	US 395	09-32900	7/29/2011	\$243,945	\$0	\$243,945
FY2011/12 Adjustment Total							\$720,377
ANNUAL COMMITMENT ADJUSTMENT TOTAL FOR PRIOR FISCAL YEARS							\$1,547,264