

Route Deviation Option Checklist

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Option 1: Fixed Route with Separate ADA Complementary Paratransit

- Fixed route service does not deviate
- Separate ADA complementary paratransit is provided

Option 2: Route Deviation that is General Public Demand Responsive

- Deviates for the general public, which includes people with and without disabilities
- Publicly advertised as a route deviation service

Option 3: ADA Complementary Paratransit Provided on the Same Vehicle as the Fixed Route Service

- Deviates only for those who are ADA paratransit eligible
 - Eligibility process in place ([49 CFR 37.123–37.125](#))
 - Paratransit service criteria requirements are met
 - Service area is minimum $\frac{3}{4}$ of a mile off the fixed route ([49 CFR 37.131\(a\)](#))
 - Response time is appropriate (i.e., paratransit trips are scheduled on a next-day basis, at a minimum, or real time; and pickup times are negotiated with the rider within the one-hour window) ([49 CFR 37.131\(b\)](#))
 - Fares to deviate are no more than twice the full fixed route fare ([49 CFR 37.131\(c\)](#))
 - No restrictions are placed on trip purpose ([49 CFR 37.131\(d\)](#))
 - Paratransit is available during same hours and days as fixed route ([49 CFR 37.131\(e\)](#))
- Origin-to-destination service is provided ([49 CFR 37.129\(a\)](#))
 - Base curb-to-curb service with door-to-door assistance as needed
 - Base door-to-door service
- Procedures in place to ensure that the paratransit service operates free from capacity constraints (e.g., trip denials, untimely pickups) ([49 CFR 37.131\(f\)](#))