

Caltrans Internal Audits Office (CIAO) – External Customer Survey

Please complete this survey to provide feedback and improve our service to you.

Completed by:

Date:

Name of Entity/Agency:

E-mail:

Question 1). Please rate: How helpful was the Caltrans Internal Audits Office (CIAO) in this process?
Please select one option.

1 2 3 4 5
Very unhelpful Unhelpful Neutral Helpful Very Helpful

Please provide any additional feedback or comments:

Question 2). Which words describe your experience with CIAO? Select all that apply.

Professional

Reliable

Useful

Punctual

Question 3). What can CIAO do to serve you better in the future?

Question 4). What can Caltrans do, as a whole, to serve you better in the future?

Question 5). Any other general comments and/or feedback would be greatly appreciated.

Please click on this link to e-mail your completed survey: audits@dot.ca.gov

Thank you for completing our survey!